



# 20TH ANNUAL REPORT

PRESENTED BY EXECUTIVE DIRECTOR, RICHARD J. KRAMER

# FISCAL YEAR 2023/2024



CELEBRATING 20 YEARS OF  
LIGHTING THE PATH  
FORWARD FOR THE  
RESIDENTS OF  
LIVINGSTON, ST. HELENA,  
ST. TAMMANY,  
TANGIPAHOA, AND  
WASHINGTON PARISHES  
SINCE 2004



# BOARD OF DIRECTORS

## Livingston Parish

Brandon Browning

Carol Stafford, Vice Chair

## St. Helena Parish

Gary Porter

## St. Tammany Parish

David Duplantier

Timothy Lentz

Noble-Bates Young

## Tangipahoa Parish

Genesa Garofalo Metcalf, M.D.,  
Chair

Mona Pellichino

## Washington Parish

Vacant

# VISION

That all people of Florida Parishes will be empowered to lead meaningful and productive lives among friends, relatives, and neighbors regardless of behavioral health needs or developmental disabilities.

# MISSION

Florida Parishes Human Services Authority (FPHSA) is lighting the path forward by offering services in our communities to help people reach their fullest potential in health and wellness.





# FPHSA'S CORE SERVICES

## **Behavioral Health Services (BHS)**

FPHSA provides addictive disorders services for adults, mental health services for adults and children, access services that provides quick access to care for priority and high-risk populations, home and community-based services, gambling services, and prevention services.

## **Developmental Disabilities Services (DDS)**

FPHSA is the single point of entry for developmental disabilities services in our region and assists individuals and their families in accessing community-based services, supports, and resources while living in their own home and community, close to natural supports.

## **Administrative Services**

Executive Administration supplies the necessary supports to behavioral health and developmental disabilities services. This department oversees FPHSA functions involving Human Resources, Fiscal, Billing, Safety, Community Services, Compliance, Operations, and Information Technology.



# PARTNERSHIPS IN FY2024

- 22<sup>nd</sup> Judicial District Court
- American Association for Community Psychiatry
- MOU Bureau of Health Services Financing
- Department of Children and Family Services
- McNeese
- Office of Adult and Aging Services
- OBH (Collegiate Recovery)
- Office for Citizens with Developmental Disabilities
- St. Helena Parish Government
- St. Tammany Parish Government (Safe Haven)
- University of Louisiana at Lafayette
- Washington Parish Government



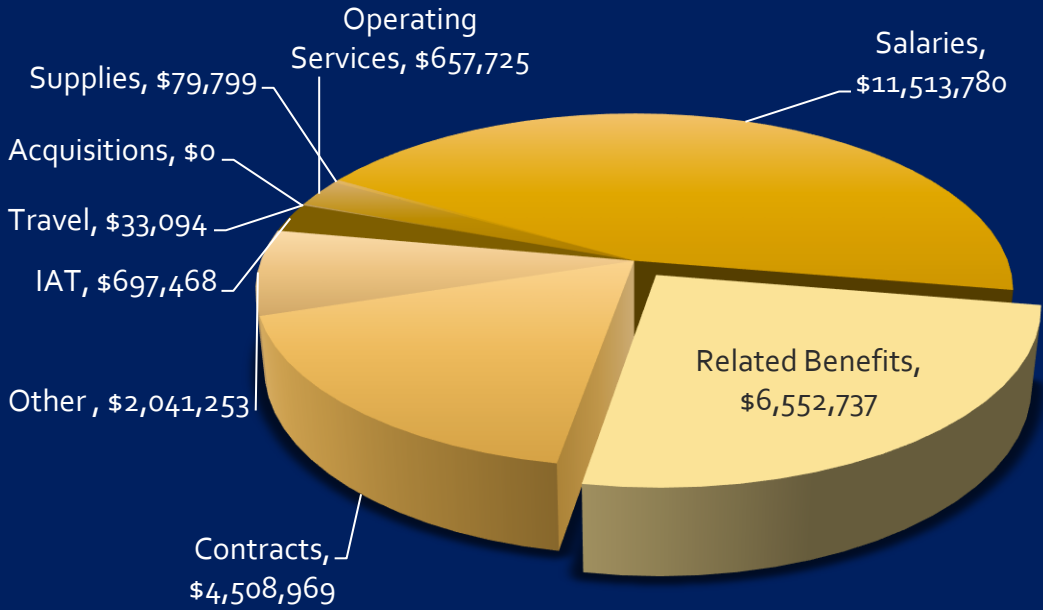


# Financial Overview

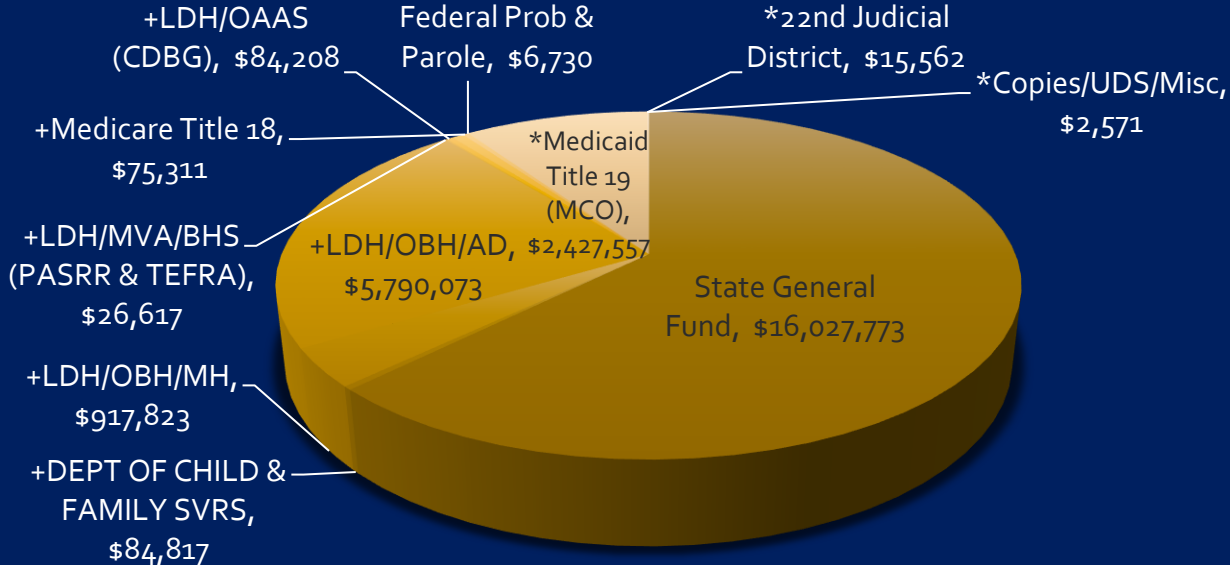


# FINANCIAL SUMMARY | FY24

## Expenditures



## Revenue



**Total Expenditures/Revenue: 26M**



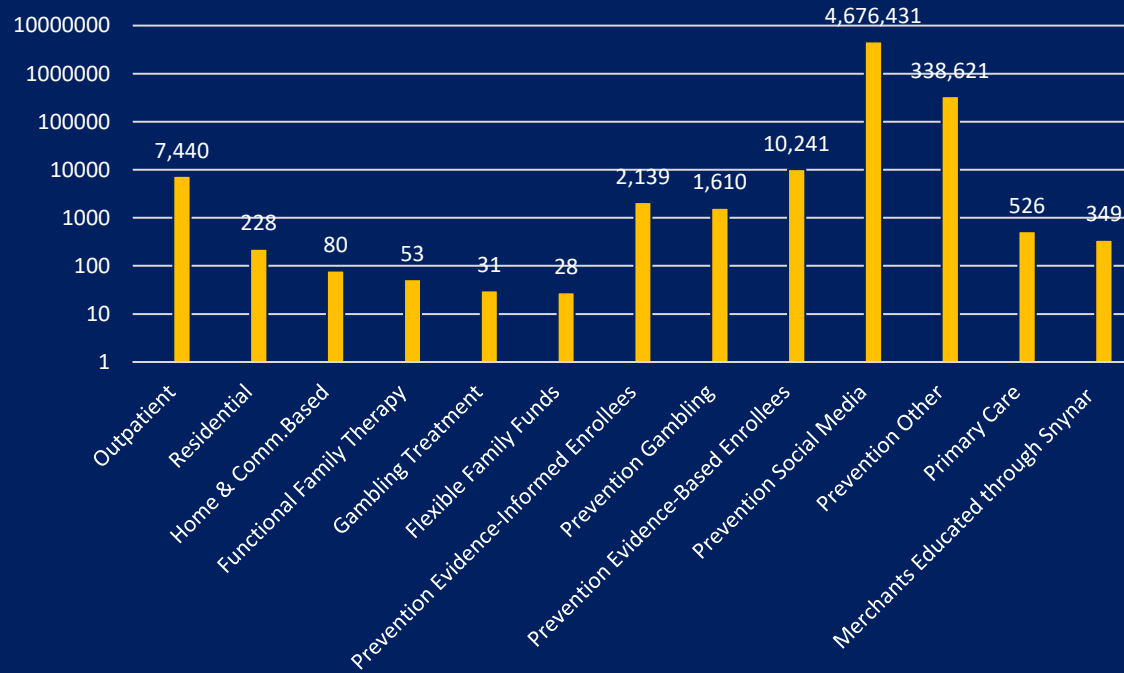
**2023-24 Services/ Accomplishments**



# PERSONS SERVED/SERVICES

**Total Persons Served: 5,037,777**

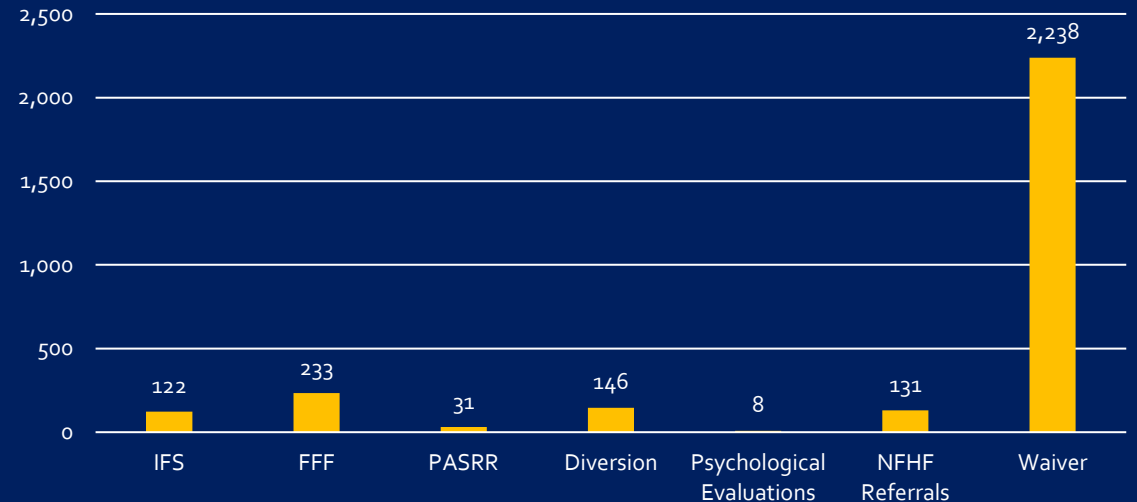
## Behavioral Health Services



**BHS Persons Served: 5,037,777**

\*The top 5 diagnosis of behavioral health persons served: Opioid Dependence, Generalized Anxiety Disorder, Major Depressive Disorder, Alcohol Dependence, and Other Stimulant Dependence

## Developmental Disabilities Services



**DDS Persons Served: 2,909**

## Value of Waivers Families Received

|                                  |          |
|----------------------------------|----------|
| Children's Choice                | \$17,058 |
| New Opportunities Waiver (NOW)   | \$73,837 |
| Residential Options Waiver (ROW) | \$50,323 |
| Supports Waiver                  | \$7,426  |

# FPHSA IS ON THE MOVE

## Mobile Unit

FPHSA licensed and mobilized a mobile unit. Outreach services are now available in Franklinton and Greensburg. Look for us at community events as well.



## Certified Community Behavioral Health Clinic (CCBHC)

FPHSA received the CCBHC Grant which is \$1m a year for four years to improve access to behavioral health care.



# COMBATING OPIOID USE DISORDERS

## Expansion of Suboxone

FPHSA increased the number of prescribers trained to write Suboxone prescriptions. This initiative has led to a saturation of Suboxone prescriptions in the community, resulting in pharmacies being overwhelmed and, at times, running out of stock. This high demand reflects the community's growing recognition of the importance of this very effective treatment for opioid use disorder (OUD) and highlighted the need to include pharmacies in initiatives regarding OUD.

FPHSA continues to actively participate in grant initiatives aimed at supporting the treatment of opioid use disorder. We are dedicated to pursuing new and creative ways to reach the community, ensuring that our efforts are sustainable and impactful.

## Strategic Partnerships/Grant Initiatives

To bolster our efforts, we partnered with **Dan Schneider**, known for his role in the Netflix series "The Pharmacist." These collaborations have been instrumental in improving pharmacy buy-in, encouraging them to maintain adequate stock levels of Suboxone, and actively combatting the stigma surrounding opioid use disorder.

**“***We are incredibly proud of these accomplishments and the positive changes they bring to our community. Together, we are making strides in the fight against opioid addiction and improving the health and well-being of those we serve.***”**

*- Dr. Schoener LaPrairie, Medical Director*

**Fentanyl Test Strips Distributed**

2,481

**Narcan Kits Distributed**

2,837



# CAPABLE COMMUNITY CAMPAIGN LAUNCH



## TAKE THE PLEDGE TO HIRE FOR ABILITY

Visit [CapableCommunity.org](https://CapableCommunity.org) or scan the QR code for more information on hiring within the developmental disability community and becoming a **Capable Community Employer**.



*A Florida Parishes Human Services Authority Initiative.*

There is an expectation that all persons with an intellectual or developmental disability have an equal opportunity to obtain meaningful employment . When given the opportunity, training, and supports that build on their strengths, all people with intellectual and developmental disabilities **CAN** work and contribute to their community. Through partnerships, vision, and creativity, perceived or real barriers to employment can be overcome.



**AFTERHOURS EMERGENCY/ CRISIS**  
**(M-F 4:30 P.M. – 8:00 A.M.;**  
**WEEKENDS & HOLIDAYS)**  
**1-855-268-1091**

IF YOU EXPERIENCE A BEHAVIORAL HEALTH CRISIS OUTSIDE OF NORMAL BUSINESS HOURS, PLEASE CALL OUR AFTER-HOURS LINE AT **1-855-268-1091** OR 211. YOU CAN ALSO ACCESS CRISIS CHAT AT **WWW.VIALINK.ORG**. TEXT CHAT IS ALSO AVAILABLE BY TEXTING "TXT211" TO 504-777-EASE (3273).

**SUICIDE AND CRISIS NATIONAL HOTLINE "988"**

**AFTERHOURS  
EMERGENCY/CRISIS**

## STAY IN TOUCH AND CONNECT WITH US



Social Media: Facebook and Twitter



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Email Us



Mailing List: Text "FPHSA" to 22828



Career Opportunities



Locations

**INTERPRETER AND TRANSLATION SERVICES ARE  
AVAILABLE AT ALL LOCATIONS**