

**How to get assistance!**

**Rosenblum Behavioral Health Clinic**  
Tel. (985) 543-4730

**Mandeville Behavioral Health Clinic**  
Tel. (985) 624-4450

**Slidell Behavioral Health Clinic**  
Tel. (985) 646-6406

**Bogalusa Behavioral Health Clinic**  
Tel. (985) 732-6610

**Denham Springs Behavioral Health Clinic**  
Tel. (225) 665-0473












**Residential Services**  
Tel. (985) 624-4100

**4 Steps to Access Your Medical Records**

- 1. Choose an email address**
- 2. Look for email from FPHSA**
- 3. Follow instructions to set up portal access**
- 4. Choose a user ID and PW and safeguard it**

# My Medical Record Portal

POWERED BY 

 Home / Dashboard
 My Profile
 Appointments
 Education Material
 Forms / Documents
 Treatment Plan
 Medications
 Allergies <span>4</span>
 Lab Results <span>2</span>
 Billing
 Survey Forms



**FLORIDA PARISHES  
HUMAN SERVICES AUTHORITY**

## Frequently Asked Questions

### 1. Why Should I Set Up My Portal?

#### YOUR PORTAL PUTS YOU IN CONTROL!

- You have access to your records 24/7/365!
- You do not need to fill out forms/make calls for your medical information!
- You can request and have forms sent to you!
- You can have access to your medication list while standing in line at the pharmacy!
- You can share your information with whom you want and when you want to share it!
- You can find answers and ask questions about your care: medications, treatment plan, etc.
- You can verify upcoming appointments and have a history of past appointments.
- You can identify who your treatment team is!
- You can monitor your billing.

### 2. How can I tell if I have the capability to access the portal?

#### IF YOU USE SOCIAL MEDIA, YOU CAN ACCESS!

- You can use your portal on any computer, laptop, tablet, smart phone, etc. when it is connected to the internet!
- Verify that you have Wi-Fi or a hotspot!

### 3. What if I have no data/internet plan?

#### FIND A LOCATION WITH INTERNET CONNECTIVITY

- Public library
- Your church/recreation department
- Many businesses have public Wi-Fi

#### Other resources:

- The Affordable Connectivity Program (ACP) is a government program that helps families pay for internet connected devices. Please apply at:

<https://www.affordableconnectivity.gov/>

- For a list of providers who participate in the discount program in Louisiana, visit:

<https://cnm.universalservice.org/>

Welcome to your  
**Patient Portal**

**Check your email address for your link!**