



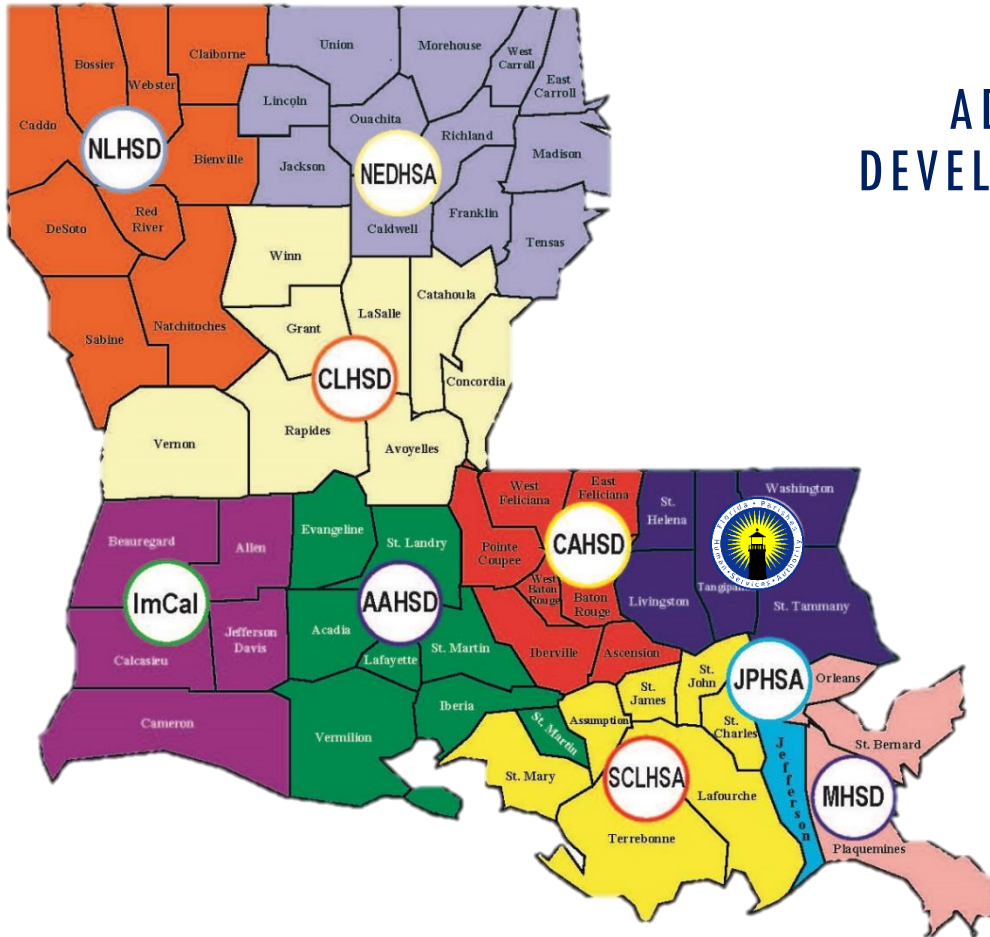
FLORIDA PARISHES HUMAN SERVICES AUTHORITY

15TH ANNUAL REPORT
TO THE BOARD
FY 2019

Presented by
Richard J. Kramer, Executive Director
June 26, 2020



FLORIDA PARISHES HUMAN SERVICES AUTHORITY



ADDICTIVE DISORDERS SERVICES
DEVELOPMENTAL DISABILITIES SERVICES
MENTAL HEALTH SERVICES

LIGHTING THE PATH
FORWARD FOR THE
RESIDENTS OF
LIVINGSTON, ST. HELENA,
ST. TAMMANY,
TANGIPAHOA, AND
WASHINGTON PARISHES
SINCE 2004

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Florida Parishes Human Services Authority

Fifteenth Annual Report to the Board- FY 2019

Table of Contents

Letter from the Executive Director	1
FPHSA Accomplishments	2-5
FPHSA History and Legislation	6
FPHSA Vision and Mission Statement.....	7
FPHSA Board Representatives	8
FPHSA Facility Locations	9
Parish Populations as Percentage of Catchment Area Population	10
Clients Served by Parish of Residence	11
Clients Served by Type of Service.....	12

Behavioral Health Services

Summary	13
Addictive Disorders Services (ADS) Overview	14
ADS Outpatient Services Provided.....	15
ADS Level III.5 Residential Services Provided	16
Mental Health Services (MHS) Overview	17
MHS Clinic-Based Services	18
MHS Community-Based Supportive Services	19
Permanent Supportive Housing Services (PSHS) Overview	20
PSHS Services Provided	21
Persons Served by Parish	22

Table of Contents (Continued)

Diagnosis of Persons Served	23
Payer Sources.....	24
Contracts.....	25-26

Developmental Disabilities Services

Summary/Types of Services Provided.....	27
DDS Community Services.....	28-29
Waiver Services	30
Waiver Types.....	31-32
Services Provided to Individuals/Families by Parish.....	33
Individuals Waiting for Services	34
ICF-IID Homes (Community Homes)	34
Residential Placement	35
Eligibility Determinations by Parish	36
EarlySteps Referrals	37
Waiver Services	38
Contracts.....	39
Outreach through Workshops, Presentations, and Trainings.....	40

Table of Contents (Continued)

Executive Administration

Summary.....	41
Services Provided.....	42
Contracts/Leases	43
Memoranda of Understanding and Other Contracts.....	44

Budget

Year-End Budget Report.....	45
FPHSA Employee Salaries by Parish of Residence	46
FPHSA Employee Salaries by Parish Employed.....	47
Summary of Revenue	48
Total Revenue by Means of Financing	49
Summary by Expenditure Category.....	50
Total Expenditures by Expenditure Sub-Category	51
Expenditures by Type of Service	52

FPHSA Community Event Participation	53
Stay in Touch/Connect with FPHSA	54
FPHSA After-Hours Emergency/Crisis Information.....	55

MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear Supporters of Florida Parishes Human Services Authority (FPHSA),

I write this following another successful year for our agency. We have continued to make strides to improve the workforce and services available to the residents of Livingston, St. Helena, St. Tammany, Tangipahoa, and Washington parishes. In fiscal year 2018-2019 we were able to expand upon our evidence-based practices, the Zero Suicide initiative, and primary care services. We were able to implement additional services to combat the opioid epidemic through grant funding and expanded our own services to include greater use of medically assisted treatment.

As we continue to position our agency for the ways in which we can better serve our clients and their families I am excited about what the future holds for our agency. There are many great changes to come that will see FPHSA as a leader in the provision of behavioral health and developmental disabilities services in Louisiana.

Thank you,

A handwritten signature in blue ink, appearing to read "Richard J. Kramer".

Richard J. Kramer

SELECT FISCAL YEAR 2019 ACCOMPLISHMENTS

- Collections for behavioral health services continued to exceed budget requirements
- Established a primary care clinic at Rosenblum Behavioral Health Clinic
- Applied to HRSA to be a Federally Qualified Health Center
- Three job fairs for individuals with disabilities were held across different areas of the region
- Vacancies are at an all time low as we continue to bring on additional qualified staff to provide additional services
- The Zero Suicide campaign continued as staff trainings and procedure changes improve the agency's ability to serve those most at risk of death by suicide
- A mobile opioid crisis team was established using federal grant dollars to engage opioid users in the community with treatment
- The use of peers in treatment has been expanded across all services
- The expansion to include a Functional Family Therapy team was planned
- Medical Director received accreditation as an addictionologist allowing us to have that required competency in house.
- Expanded the use of medically assisted treatment and collaboration with other providers of MAT
- Scored a 97.79 on the annual Civil Service audit
- Received a score of 97.72 on the annual risk management audit
- Offered multiple ASIST suicide prevention trainings in the community
- Continued to distribute Narcan to first responders and those at risk in the community
- Increased individual family support by \$349,617 spending from the previous fiscal year
- Participated in expanded prevention efforts across St. Helena and Tangipahoa parishes targeting underage drinking

ACCOMPLISHMENTS

- The agency finished the fiscal year again with collections above the budgeted amount allowing for a deposit of funds into the escrow account.
- Opened full service behavioral health clinic in Denham Springs.
- Beginning discussions with DCFS on partnership to facilitate assessment of individuals involved with their agency.
- Hired a program manager to focus on quality of evidence-based practices and fidelity monitoring implementation.
- Contracted with additional third party insurers to allow for billable services to be provided to more of those in need of care across the catchment area.
- Continued expanding the presence of the agency in the community by participating in multiple projects in the behavioral health and developmental disabilities communities.
- Applied through the Office of Behavioral health to secure grant funding for grants related to opioid treatment and training focused on treatment for youth with cooccurring behavioral health and developmental disabilities concerns.
- Continued improvement of billing and front desk procedures to increase collections on services provided including those associated with client billing as appropriate.
- Maintained CARF accreditation for behavioral health services
- Had zero rule violations found on the Civil Service audit of the Human Resources Department indicating that FPHSA is doing an outstanding job at ensuring state resources as related to employees and related costs are handled appropriately.
- Continued steps to improve employee morale and engagement including the first ever FPHSA employee picnic.
- Provided cognitive behavioral therapy for suicide and depression training through Beck Institute for approximately 25 clinicians in the agency
- Expanded training of first episode psychosis to clinicians at all facilities.
- Began quest for new electronic health record
- Trained all clinical staff on use of the Columbia Suicide Severity Scale and counseling on Access to lethal means.
- Three clinicians were trained on Parent/Child Interaction Therapy.

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ACCOMPLISHMENTS

- Held Zero Suicide Kickoff for the entire agency.
- Began partnership with LabCorp.
- Introduced measures to establish a primary care presence within the behavioral health clinics.
- Provided Applied Suicide Intervention Skills (ASIST) training to members of the FPHSA staff and the community
- Continued quarterly all employee forums to improve communication of issues across all sites in the agency.
- Continued opioid specific outreach and engagement through the State Targeted Response (STR) Grant including providing for opioid specific peer support services in the community.
- Distributed Narcan to multiple first responder agencies as well as individuals in the community to save lives of those at risk of overdose death.
- Filled multiple long standing vacancies to better meet the needs of clients.
- Expanded social media presence to use Twitter to communicate both within the agency and externally.
- Successfully completed the annual AIP audit in March which evaluates compliance with block grant requirements as established by the federal government.
- Scored a 96% on the annual risk management audit which indicates that our policies and procedures are effective at ensuring staff, client, and visitor safety while also safeguarding state property. Positive scores on these audits also qualify for lower rates for risk management premiums.
- Continuing to support clinicians trained in Eye Movement Desensitization and Reprocessing (EMDR) training to advance Trauma Informed Care.
- Competitive Employment is the focus for all persons with a disability who are of working age. FPHSA believes people with disabilities can be employed in typical jobs with competitive compensation that are fully integrated in the workforce. DDS hosted an Employment Readiness Seminar and an Employment Fair for Individuals with Disabilities.
- Thirteen DDS staff completed a 50 hour online employment training, Elsevier.

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ACCOMPLISHMENTS

- DDS waiver and community staff were trained to use the new Louisiana Medicaid Eligibility Determination System (LaMEDS).
- DDS waiver staff were trained to use the new OCDD critical incident reporting system, SIMS.
- Expended 96.79% of Individual and Family Support funds which provided services to individuals with developmental disabilities.

FPHSA HISTORY/LEGISLATION

FPHSA was established during the 2003 Louisiana Legislative session under House Bill 954. Upon passage by the Legislature, House Bill 954 became Act 594 of the 2003 Legislative session.

Effective July 1, 2004, Florida Parishes Human Services Authority (FPHSA) became operational as a local governance entity. FPHSA was created to manage funding dollars in the areas of addictive disorders, developmental disabilities, and mental health services and to bring spending and operational decisions down to the local level.

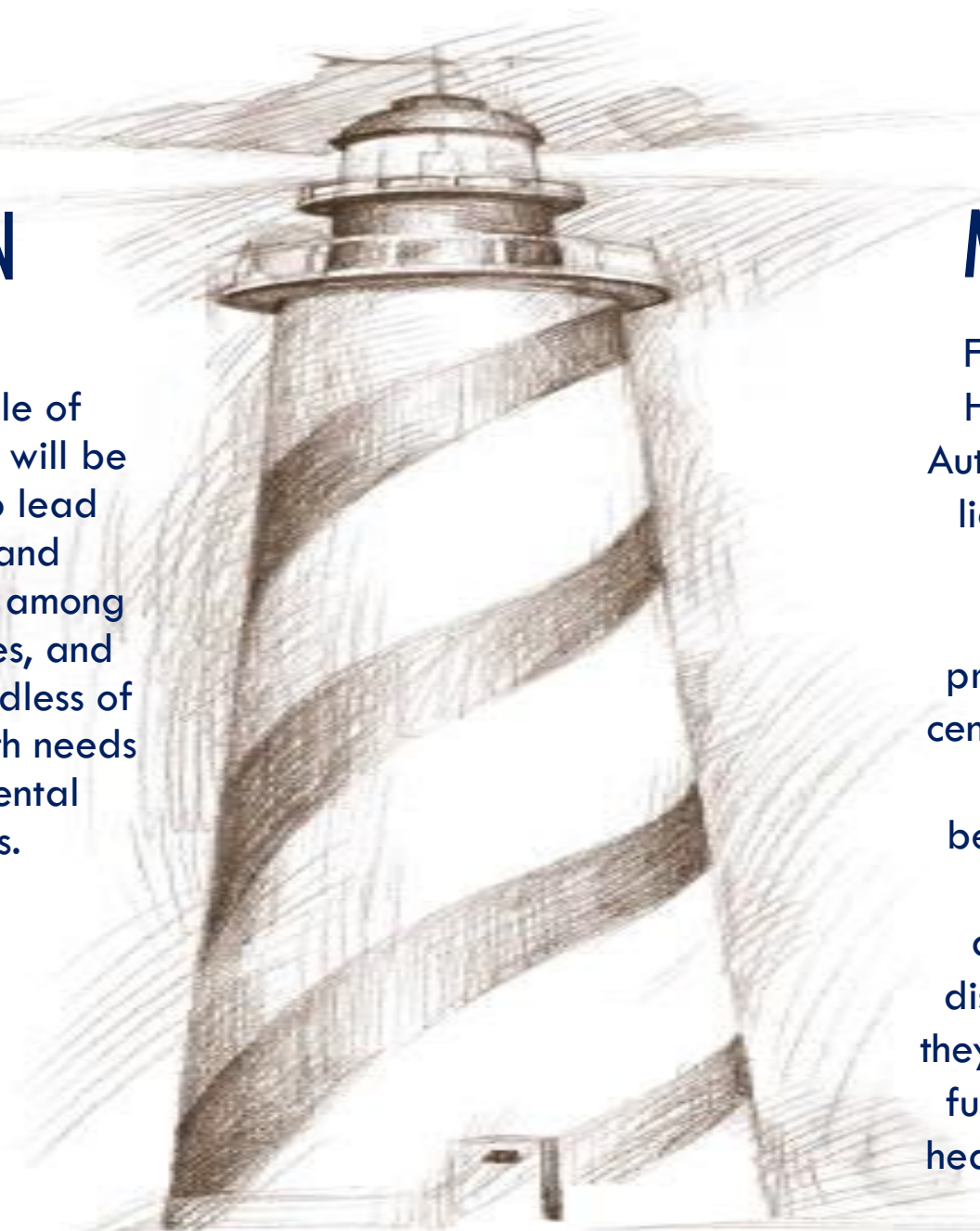
More recently, Senate Bill 58, was enacted through Act No. 73 of the 2017 Regular Session, to amend and reenact the enabling statutes dealing with the Human Services Districts/Authorities, known as Local Governance Entities (LGEs), under La. R.S. 28:910 et seq.

VISION

That all people of Florida Parishes will be empowered to lead meaningful and productive lives among friends, relatives, and neighbors regardless of behavioral health needs or developmental disabilities.

MISSION

Florida Parishes Human Services Authority (FPHSA) is lighting the path forward into recovery by providing person-centered services to those with behavioral health needs and developmental disabilities so that they may reach their fullest potential in health and wellness.



BOARD REPRESENTATIVES

Livingston Parish

Ligia Soileau

Carol Stafford, Chair

St. Helena Parish

Gary Porter

St. Tammany Parish

David Cressy

Liz Gary

Timothy Lentz

Tangipahoa Parish

Genesa Garofalo Metcalf, M.D.

Mona Pellichino

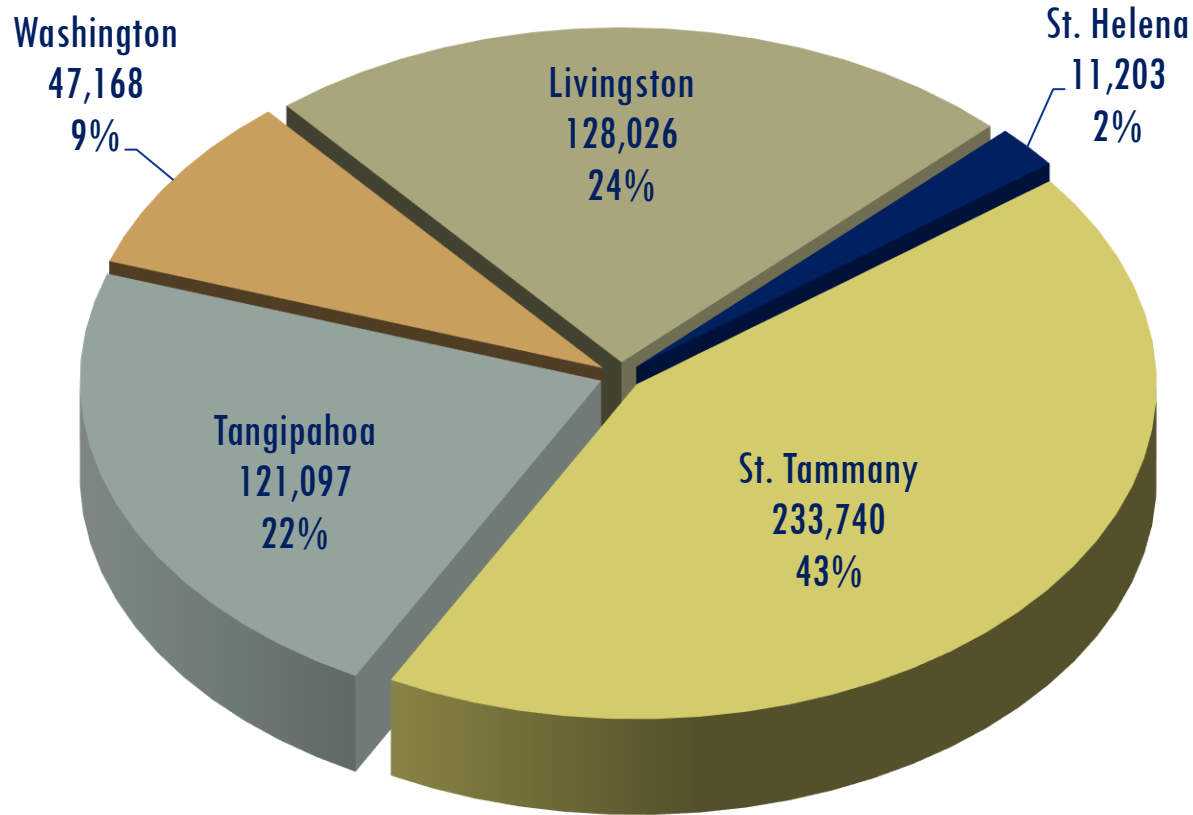
Washington Parish

Danielle Keys , Vice Chair

FPHSA FACILITY LOCATIONS



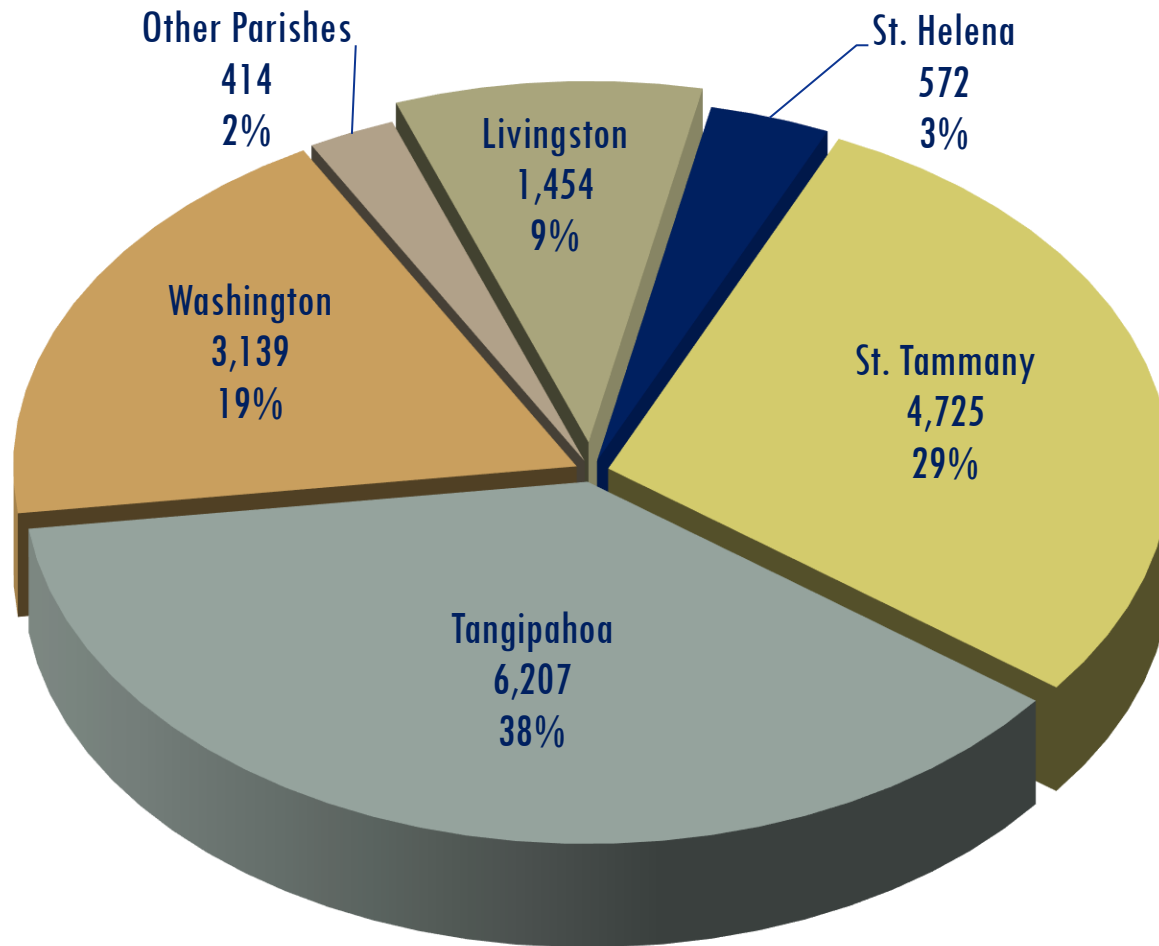
PARISH POPULATIONS AS PERCENTAGE OF CATCHMENT AREA POPULATION*



TOTAL POPULATION: 541,234*

* Based upon 2010 Census Data from the U.S. Census Bureau (www.census.gov).

CLIENTS SERVED BY PARISH OF RESIDENCE



TOTAL CLIENTS: 16,511*+^#

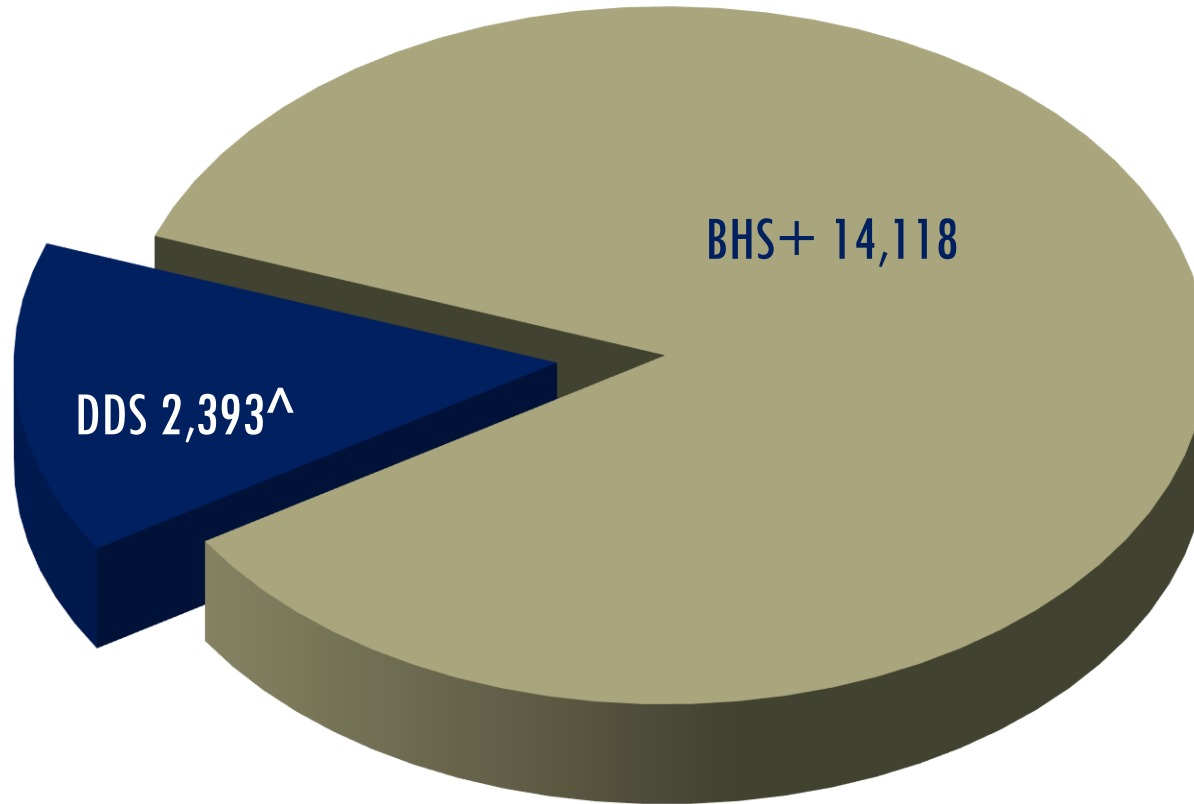
*Where parish of residence was unknown, the number was approximated based on known parish percentages.

+SUD data does not include 654 merchants educated through Synar or 1,780,462 prevention efforts/participants.

^Total clients served includes 154 households served by FPHSA through Permanent Supportive Housing Services (PSHS).

#DDS data does not include 36 Families Helping Families Referrals

CLIENTS SERVED BY TYPE OF SERVICE



CLIENTS SERVED: 16,511^{*}

**BHS data does not include 654 merchants educated through Synar or 1,780,462 other prevention efforts/ participants.*

[^]DDS does not include 36 Families Helping Families referrals.

Source: ICANotes, OCDD Data System, PMIS, LADDS

FPHSA provides the following behavioral health services:

- Addictive Disorders Services for Adults
- Mental Health Services for Adults and Children
 - Home and Community Based Services
 - Gambling Services
 - Prevention Services

BEHAVIORAL HEALTH SERVICES



Addictive Disorders Services (ADS) consists of prevention services and treatment services for addictions and abuse related to alcohol, other drugs, gambling, and tobacco. Licensed counselors, in both outpatient and residential settings, assist individuals to stop using alcohol or drugs, maintain drug-free lifestyles, and develop improved social, emotional, and psychological skills.

Prevention services prepare and support individuals and systems in the creation and reinforcement of healthy behaviors and lifestyles. Alcohol, tobacco, and other drug problem prevention focuses on risk and protective factors associated with the use of these substances, concentrating on areas where research and experience suggest that success in reducing abuse and addiction is most likely. Evidence-based educational programs are currently administered to students in schools in all five parishes of the FPHSA catchment area.

All individuals are initially assessed in outpatient clinics with most individuals treated exclusively in this setting. FPHSA's outpatient clinics provide the bulk of treatment designed to address each individual's needs for lasting sobriety. Participants are also involved in 12-step recovery programs operating in community-based settings. Treatment duration for most individuals is six to nine months. Occasionally, referrals are made from FPHSA's outpatient clinics to its Level III.5 residential program, Alcohol and Drug Unit (ADU)/Fontainebleau Treatment Center (FTC), where individuals reside and participate in treatment. ADU/FTC also serves clients referred from sources throughout the state.

ADDICTIVE DISORDERS SERVICES



ADDICTIVE DISORDERS SERVICES

OUTPATIENT SERVICES PROVIDED

- 🕒 Screening
- 🕒 Assessment
- 🕒 Relapse Prevention Groups
(Living in Balance Model)
- 🕒 Continuing Care Groups
- 🕒 Family Groups
- 🕒 Intensive Outpatient Program Group
Therapy (Matrix Model)
- 🕒 Individual Therapy
- 🕒 Gender Specific Groups
- 🕒 Treatment Planning
- 🕒 Urine Drug Screens
- 🕒 Nursing Assessments
- 🕒 Physical Exams as Indicated
- 🕒 TB/HIV/STD Testing/ Screening
- 🕒 Breath-Analysis
- 🕒 Educational Groups
- 🕒 Referrals
- 🕒 Peer Support
- 🕒 Narcan Distribution

ADDICTIVE DISORDERS SERVICES LEVEL III.5 RESIDENTIAL SERVICES PROVIDED

- 🕒 Assessments
- 🕒 Daily Group Therapy
- 🕒 Individual Therapy
- 🕒 Family Therapy
- 🕒 Treatment Planning
- 🕒 Daily Educational Modules
- 🕒 Nursing Assessments
- 🕒 Physical Exams
- 🕒 Lab Work
- 🕒 TB/HIV/STD Testing
- 🕒 Monitoring Medical Conditions
- 🕒 Medication Management
- 🕒 Health Education
- 🕒 Recreation/Exercise
- 🕒 Transportation
- 🕒 Referrals
- 🕒 Peer Support

Mental Health Services provides and coordinates mental health care for children/adolescents and adults at five facilities, as well as one outreach site throughout the FPHSA area.

MENTAL HEALTH SERVICES



MENTAL HEALTH SERVICES CLINIC-BASED SERVICES

- Screening/Assessment
- Psychiatric Evaluation
- Individual/Family/Group Therapy
- Medication Management
- Crisis Assessment
- First Episode Psychosis Program
- Gender Specific Trauma Informed
- Illness Management and Recovery Group
- Peer Support/Consumer Liaison Services
- Interpretive Services for Persons who are Hearing Impaired and/or Non-English Speaking
- Psychiatric Medications as Appropriate

Care Groups

MENTAL HEALTH SERVICES COMMUNITY-BASED SUPPORTIVE SERVICES

Children/Adolescents

- 📍 Consumer Care Resources
- 📍 Family Support Flexible Family Funds (Formerly Cash Subsidy)
- 📍 Interagency Service Coordination (ISC)
- 📍 24-Hour Crisis Services, Information, and Referral Services Including On-Line Resource Directory

Adult

- 📍 Permanent Supportive Housing Services
- 📍 Home and Community-Based Services for Eligible Individuals through Community Psychiatric Supportive Treatment (CPST) and Psychosocial Rehab (PSR)
- 📍 Consumer Care Resources
- 📍 24-Hour Crisis Services, Information, and Referral Services Including On-Line Resource Directory

Permanent Supportive Housing (PSH) was designed to provide flexible, community-based supportive services linked to affordable rental housing units in community-integrated, non-institutional settings. The program serves individuals with long-term disabilities with extremely low-income who are in need of supportive services due to their disabilities.

PERMANENT SUPPORTIVE HOUSING SERVICES



PERMANENT SUPPORTIVE HOUSING SERVICES

Pre-Tenancy Services Provided

- 🏠 Initial Housing Assessment
- 🏠 Assistance in Determining Family Needs
- 🏠 Assistance in Resolving Any Deterrents to Obtaining PSH Housing
- 🏠 Assistance in Completion of Development/Landlord Applications
- 🏠 Assistance in Filing Appeals

Tenancy Services Provided

- 🏠 Assistance with Understanding Lease Requirements
- 🏠 Assistance with Establishing Utilities and Deposits
- 🏠 Assistance in Obtaining any Household Necessities
- 🏠 Assistance in Developing Housing or Community Skills
- 🏠 Assistance in Obtaining Employment
- 🏠 Assistance in Accessing Services in the Community
- 🏠 Review of the Plan of Care (POC)

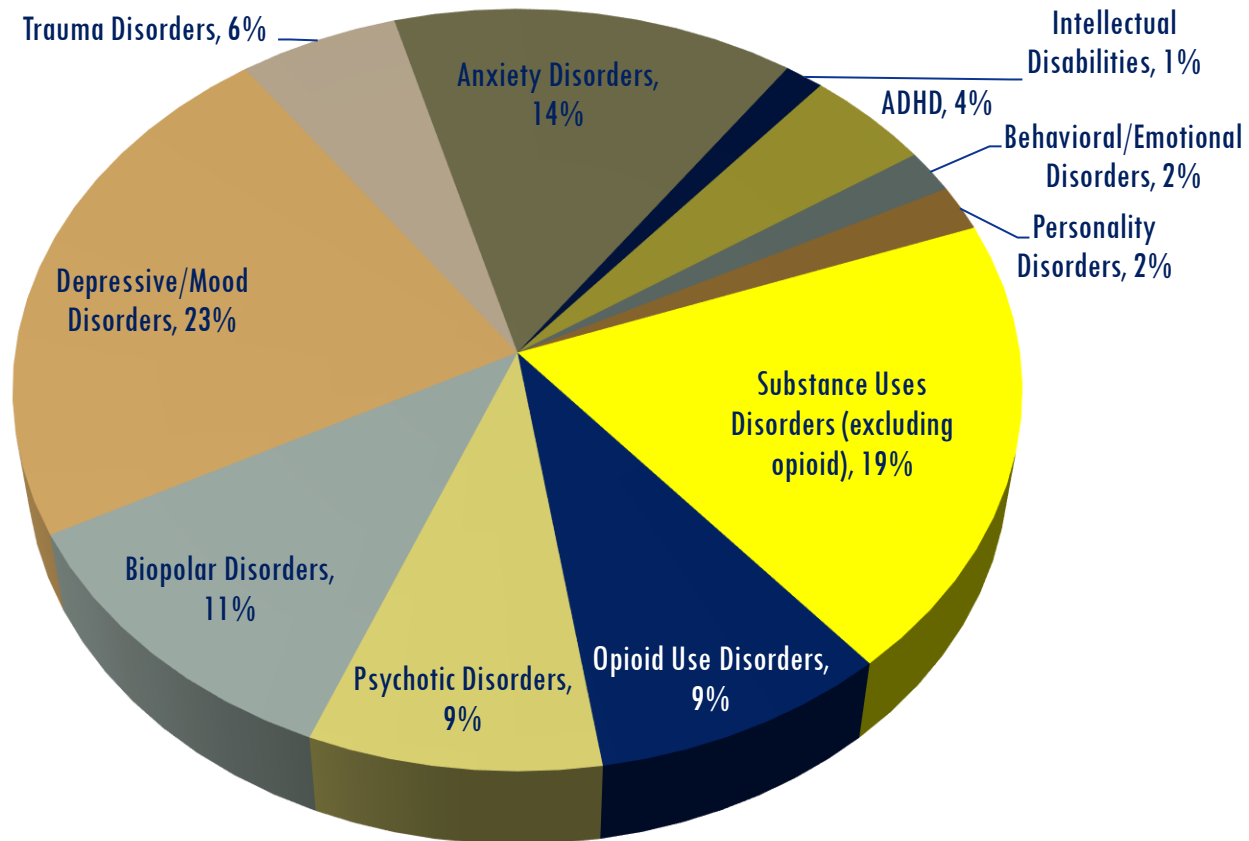
BEHAVIORAL HEALTH SERVICES

PERSONS SERVED BY PARISH

PARISH	Outpatient	Residential	Prevention Enrollees	Prevention 18-25 Initiative	Prevention Gambling	Prevention Efforts/ GenRX Other
Livingston	1,014	17	0	0	0	362
St. Helena	81	1	279	74	99	0
St. Tammany	3,420	197	0	173	0	0
Tangipahoa	2,371	36	2,253	676	155	0
Washington	1,066	62	1,048	0	686	1,780,100
Total Florida Parishes	7,952	313	3,580	923	940	1,780,462
Total Other Parishes	239	171	0	0	0	0
Total All Parishes	8,191	484	3,580	923	940	1,780,462

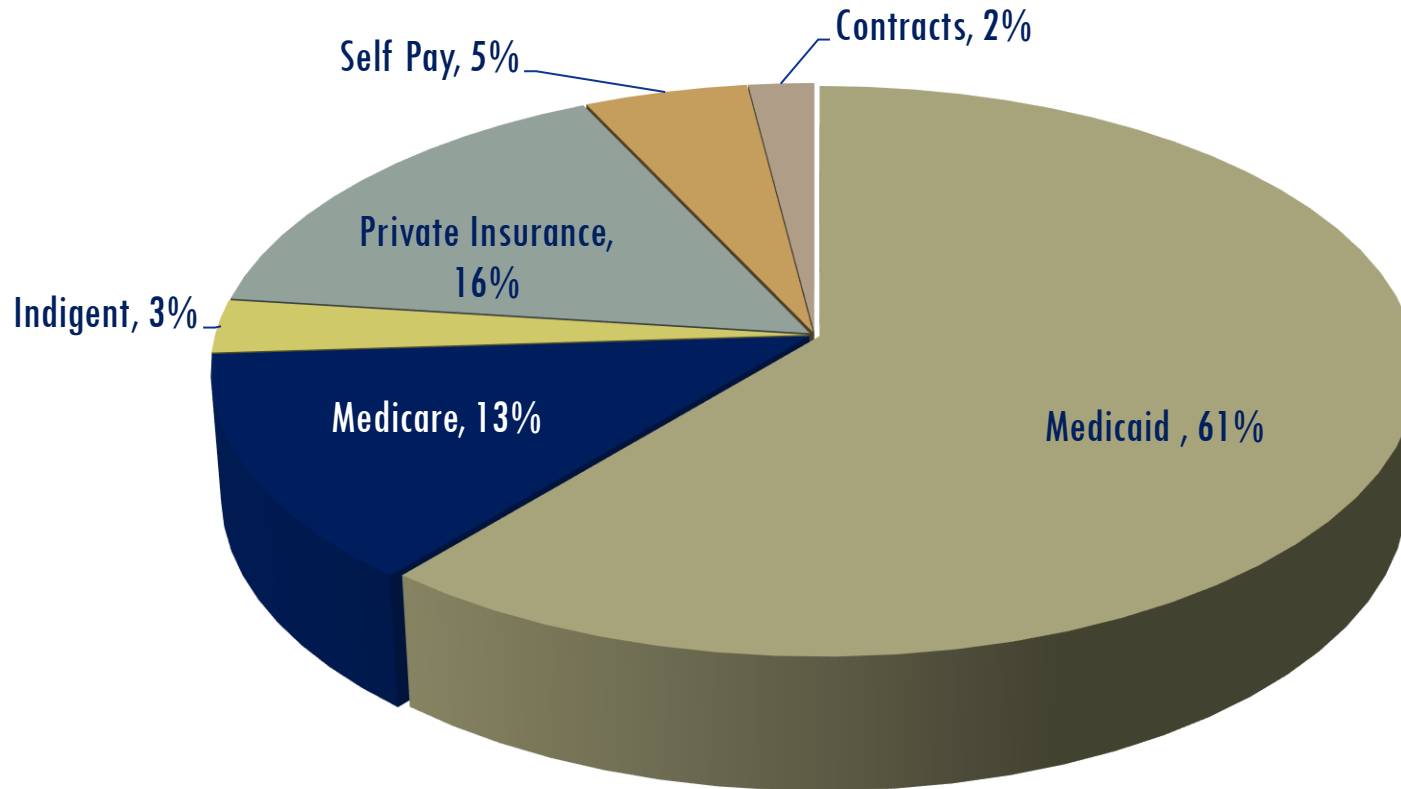
** Note: Where parish of residence was unknown, the number was approximated based on known parish percentages. Does not include Synar. (654 merchants educated). Outpatient includes 42 OutPatient Gambling Treatment and 29 Flexible Family Fund clients that also received Outpatient services.*

BEHAVIORAL HEALTH SERVICES DIAGNOSIS OF PERSONS SERVED



**Opioid disorders was separated out from and is not counted in other substance use disorders.
Please note: Persons served can have more than one diagnosis.*

BEHAVIORAL HEALTH SERVICES FISCAL YEAR 2019: PAYER SOURCES



BEHAVIORAL HEALTH SERVICES- CONTRACTS

Contractor	Service Provided	FY 2019 Expended	FY 2019 Revenue
Adapt, Inc.	Prevention- Lifeskills Training/Washington Parish	\$73,565.00	
Adapt, Inc.	Prevention - "Kids Don't Gamble... Wanna Bet?"	\$20,000.00	
Adapt, Inc.	Prevention - Louisiana Partnership for Success Washington Parish	\$95,090.90	
Adapt, Inc.	Prevention - Generation Rx	\$50,525.00	
Aetna	Payment for Provision of Behavioral Health Services to insured individuals		383,735.09
Amerigroup/Healthy Blue	Payment for Provision of Behavioral Health Services to insured individuals		\$595,771.30
Amerihealth Caritas	Payment for Provision of Behavioral Health Services to insured individuals		\$422,811.95
April Forman, Ph.D., L.P.	Prevention - Consulting - Zero Suicide	\$1,700.98	
Beck Institute	Prevention - Suicide Consulting	\$15,500.00	
Blue Cross Blue Shield	Payment for Provision of Behavioral Health Services to insured individuals		\$20,389.87
Carol Miles	Consulting Services	\$250.00	
Charlene Spears, MSW, LCSW, BCD	Consulting Services	\$1,250.00	
Communication Consulting Group	Hearing Impaired and Language Interpreting Services	\$23,628.14	
Deinhardt & Associates	Consulting Services - for FQHC	\$25,375.00	
Elizabeth Hierowski, M.D.	Psychiatric Services	\$67,537.54	
FAW Services (Dr. Whiteman)	Psychiatric Services	\$144,210.54	
Flexible Family Funds (Cash Subsidy)	Monthly Stipend through LINCCA; contracts with individuals	\$78,432.00	
GCG Medical, Inc. (Garic Grisbaum, MD)	Psychiatric Services	\$89,744.20	
Genoa, A QOL Healthcare Company, LLC	Pharmacy Services Provided (Genoa reimbursed FPHSA \$13,804.44 for space used in FPHSA facilities)	\$141,061.50	
Girishkumar Shah, M.D.	Psychiatric Services	\$189,504.00	
Humana	Payment for Provision of Behavioral Health Services to insured individuals		\$2,394.65
Jamie Bruins Cyprian	Training - Consulting - ASIST Workshop	\$500.00	
Louisiana Association on Compulsive Gambling	Training - Consulting - Compulsive Gambling	\$500.00	
Louisiana Dept of Health/Office of Adult and Aging Services	Payment for Provision of Permanent Supportive Housing Services (IAT)		\$98,502.09
Louisiana Healthcare Connections/Centene	Payment for Provision of Behavioral Health Services to insured individuals		\$582,547.95
Louisiana Workforce Commission/Louisiana Rehabilitation Services	Payment for Provision of Supported Employment Services		\$13,250.00
Louisiana Youth Advisors	Prevention - Community Outreach - St. Helena Parish	\$7,631.57	
Louisiana Youth Advisors	Prevention - Generation Rx	\$13,328.14	
Louisiana Youth Advisors	Prevention - Community Outreach - Tangipahoa Parish	\$23,209.94	
Louisiana Youth Advisors (SYNAR)	Prevention - Merchant Education - SYNAR	\$17,500.00	
Medicare	Payment for Provision of Behavioral Health Services to insured individuals		\$114,895.00
NAMI St. Tammany	Peer Support Services	\$5,628.49	

BEHAVIORAL HEALTH SERVICES- CONTRACTS

Contractor	Service Provided	FY 2019 Expended	FY 2019 Revenue
NAMI St. Tammany	Prevention - Opioid	\$89,062.81	
NAMI St. Tammany	Resource Directory	\$7,239.96	
NAMI St. Tammany	Residential Services (Group Home)	\$288,236.00	
NAMI St. Tammany	Mental Health - First Aid Training Support	\$49,500.00	
NAMI St. Tammany	Peer Support Services - Opioid Crisis	\$6,664.72	
NESS Healthcare NFP/Northlake Behavioral Health System	Support Services for ADU/FTC Residential Services	\$75,199.80	
Podesta Psychiatry	Addictionology Consultation Services	\$2,044.28	
R. Stagg Medical Services (Rosemary Stagg)	Medical Services - Nurse Practitioner	\$12,117.00	
Robert Hetrick, LAC, CCGC	Gambling Treatment	\$63,789.78	
SE LA Health Education Center	Consumer Care Resources for Youth	\$32,896.99	
Shanmugan Shantha, M.D.	Psychiatric Services	\$194,820.00	
Tangipahoa Alcohol & Drug Abuse Council	Prevention- Lifeskills Training/St. Helena Parish	\$13,675.00	
Tangipahoa Alcohol & Drug Abuse Council	Prevention- Lifeskills Training/Tangipahoa Parish	\$121,390.00	
Tangipahoa Parish Government/TRACC	Prevention - 18 to 25 Initiative	\$190,692.78	
Tulane University	Psychiatric Services	\$117,875.70	
Tulane University	First Episode Psychosis Training	\$10,459.00	
Twenty-Second Judicial District Court (Behavioral Health Court)	Payment for Provision of Behavioral Health Services to Behavioral Health Court participants: Self-Generated		\$7,686.75
Twenty-Second Judicial District Court (COAP)	for screening & assessments to individuals at the St. Tammany & Washington Parish jails to identify those with opioid use disorders who can be referred to a jail		\$17,536.55
Twenty-Second Judicial District Court (Drug Court)	Payment for Provision of Behavioral Health Services to Adult Drug Court participants: Self-Generated		\$77,076.50
Twenty-Second Judicial District Court (Re-Entry Court)	Payment for Provision of Behavioral Health Services to Re-Entry Court participants: Self-Generated		\$19,003.00
Twenty-Second Judicial District Court (Sobriety Court)	Payment for Provision of Behavioral Health Services to Re-Entry Court participants: Self-Generated		\$15,082.00
United Healthcare/Optum	Payment for Provision of Behavioral Health Services to insured individuals: Self-Generated		\$643,488.28
United State Federal Probation and Parole	Payment for Provision of Services for Behavioral Health Services: Self-Generated		\$16,190.00
VIA Link	24 hour access to crisis intervention services	\$44,997.00	
Volunteers of America	Consumer Care Resources for Adults	\$69,374.81	
Volunteers of America	Peer Support Services	\$120,500.06	
Volunteers of America	Opioid Crisis Response Team	\$192,799.95	
Volunteers of America	COAP	\$52,191.49	
	TOTAL	\$2,841,200.07	\$2,646,625.89

Developmental Disabilities Services (DDS) assists individuals with developmental disabilities (as defined by the State of Louisiana R.S. 28:451) and their families in accessing community – based services, supports, and resources in order to meet their personal goals while living in their own home and community, close to natural supports. This program serves as the single point of entry into the developmental disability services system.

OCDD's four developmental disability home and community-based waivers, New Opportunities Waiver (NOW), Residential Options Waiver (ROW), Supports Waiver, and Children's Choice Waiver were operationalized to a tiered waiver system of service delivery, which will allow for individuals to be supported in the most appropriate waiver. Home and community-based waiver opportunities are provided based on the individual's prioritized need for support, which was identified in their Request for Services Registry (RFSR) Screening for Urgency of Need (SUN). Previously, the RFSR (waiting list) was first come, first served based on the protected date.

DEVELOPMENTAL DISABILITIES SERVICES



DEVELOPMENTAL DISABILITY COMMUNITY SERVICES

- Single point of entry serves to determine and re-determine eligibility into the developmental disability services system.
- Redetermination of eligibility for children aging out of EarlySteps program.
- Individual and Family Support (IFS) serves to meet those needs of individuals with developmental disabilities, which exceed those normally met by existing resources.
- Flexible Family Fund services provides a cash stipend to families of eligible children with severe or profound developmental disabilities who are under the age of 18 years.
- Crisis Funding for unexpected services / supports when no other funding source is available.
- Crisis Referral services link individuals with a developmental disability to a program for intense intervention.
- Residential Services assist in a referral and admission approval to a licensed private provider who provides 24-hour supports in a community or group home.
- Pre-Admission Screening and Resident Review (PASRR) services ensures the most appropriate setting and specialized services are reviewed when an individual with a developmental disability seeks admission to a nursing home.
- Competitive Employment is the focus for all persons with a disability who are of working age. FPHSA believes people with disabilities can be employed in typical jobs with competitive compensation that are fully integrated in the workforce.
- Day/Vocational services assist in securing employment related services for an individual with a developmental disability.

(Continued on next page)

DEVELOPMENTAL DISABILITY COMMUNITY SERVICES

- Judicial involvement - DDS provides in-person testimony and written reports to the courts when developmental disability eligibility is questioned by the court and/or when an individual with a developmental disability diagnosis is ordered in LDH custody. DDS provides a written summary of evidence and testimony for individuals who appeal the denial of a developmental disability service.
- Guardianship referrals for individuals with a developmental disability are submitted to OCDD State Office upon the recommendation of an interdisciplinary team and a licensed psychologist.

DEVELOPMENTAL DISABILITY WAIVER SERVICES

Medicaid home and community-based waiver programs allow people greater flexibility to choose where they want to live and to use services and supports that best suit their needs. Services provided must represent a least-restrictive treatment alternative. Each home and community-based waiver has specific service packages and eligibility requirements. Waiver opportunities are dependent upon funding and are also offered based on the individual's need and priority level from their Screening for Urgency of Need (SUN) through the Request for Services Registry.

In making waiver offers the following criteria will be considered:

- If the person is under the age of 21, they will receive a Children's Choice offer.
- If the person is 18 and no longer attending school, they will have the option to choose Children's Choice Waiver or Supports Waiver.
- Adults 21 and up, - will receive a supports waiver offer. The person will participate in needs-based assessment and person-centered planning to determine if a higher tiered waiver will be needed. Factors to be considered during the needs-based assessment and person-centered planning include the following:
 - Independence and/or whether the person could have unsupported time
 - Type and amount of support needed to complete activities of daily living around the home and in the community. Activities that will be considered include: dressing, bathing, grooming, mobility, managing money, transportation, making purchases, etc.
 - Use of both formal/informal supports (LT-PCS, EPSDT-PCS, other Medicaid/Private insurance services, natural/community supports, use of technology, etc.)

(Continued on next page)

DEVELOPMENTAL DISABILITY WAIVER TYPES

Children's Choice Waiver

- ⦿ Provides services in the home and in the community to individuals 0 through 20 years of age, who currently live at home with their families or who will leave an institution to return home.
- ⦿ This waiver provides an individualized support package with a maximum cost of \$16,410 per year and is designed for maximum flexibility.
- ⦿ Youth who reach the age of 18 and want to work may choose to transition to a Supports Waiver as long as they remain eligible for waiver services.
- ⦿ Youth who continue in the Children's Choice Waiver beyond age 18 will age out of Children's Choice Waiver when they reach their 21st birthday. They will transition to the most appropriate waiver that meets their needs as long as they remain eligible for waiver services.

Supports Waiver (SW)

- ⦿ Provides options and meaningful opportunities through vocational and community inclusion for individuals who are 18 years of age and older.

Residential Options Waiver (ROW)

- ⦿ Provides supports and services in the home and in the community.
- ⦿ It is a capped waiver where each person's individual annual budget is based upon his/her assessed support needs. Support needs are determined by an Inventory for Client and Agency Planning (ICAP) assessment.
- ⦿ This program is not intended to provide 24 hours a day of one to one support.

(Continued on next page)

DEVELOPMENTAL DISABILITY WAIVER TYPES

New Opportunities Waiver (NOW)

- ④ The mission of the NOW is to utilize the principles of self-determination to supplement the family and/or community supports while supporting dignity, quality of life, and security in the everyday lives of people while maintaining the Recipient in the community.
- ④ The NOW is only appropriate for those individuals whose health and welfare can be assured via an Individual Support Plan and for whom home and community-based waiver services represent a least restrictive treatment alternative. The NOW is intended to provide specific, activity focused services rather than continuous custodial care.

DEVELOPMENTAL DISABILITIES SERVICES

SERVICES PROVIDED TO INDIVIDUALS/FAMILIES BY PARISH

PARISH	Individual and Family Support	Flexible Family Funds*	PASRR^	Crisis+	Psychological Evaluations	Families Helping Families	Waiver
Livingston	51	36	2	21	4	5	304
St. Helena	5	1	2	1	0	0	29
St. Tammany	112	81	14	45	2	20	661
Tangipahoa	93	47	18	48	2	9	499
Washington	47	16	4	11	1	2	196
Total Florida Parishes	308	181	40	126	9	36	1,689
Total Other Parishes	0	0	2	0	0	0	2
Total All Parishes	308	181	42	126	9	36	1,691

*Note: The total number served by developmental disabilities services is 743; however, 77 additional services were also provided to those same individuals and/or families as listed above. *The number of individuals receiving Flexible Family Funds was 208; however, 27 of these clients also received another type of DDS service. +The number of individuals receiving Crisis services was 170; however, 44 also received another type of DDS service. ^The number of individuals receiving PASRR was 48; however, 6 also received another type of DDS service. #The number of individuals receiving Psychological Evaluations was 9; however, 0 also received another type of DDS service..*

DEVELOPMENTAL DISABILITIES SERVICES INDIVIDUALS WAITING FOR SERVICES

Type of Service	FY19
Individual and Family Support	2
Flexible Family Fund	495
Total	497

ICF-IID HOMES (COMMUNITY HOMES)

FPHSA MAKES REFERRALS AND APPROVES ADMISSIONS FOR COMMUNITY HOME PLACEMENT, KNOWN AS ICF-IID: INTERMEDIATE CARE FACILITY FOR INDIVIDUALS WITH INTELLECTUAL DISABILITIES.
THERE IS A 98% OCCUPANCY RATE.

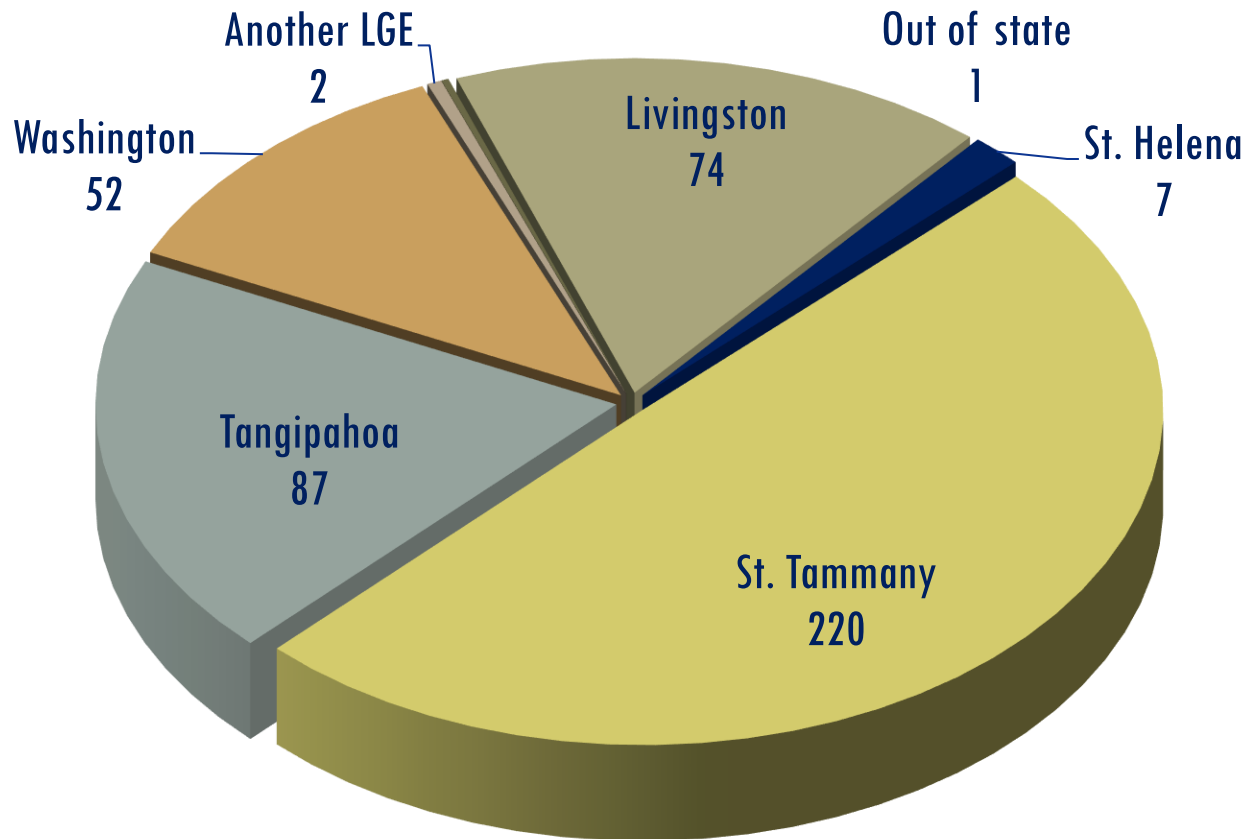
ICF-DD Services	# ICFIID Homes	# ICFIID Beds
Livingston	4	24
St. Helena	1	6
St. Tammany	17	86
Tangipahoa	39	259
Washington	4	26
All Parishes	65	401

DEVELOPMENTAL DISABILITIES SERVICES

RESIDENTIAL

FPHSA clients placement search within FPHSA	110
Other LGE clients placement search within FPHSA	116
FPHSA clients statewide placement search	48
Placement for individuals living at home	23
Placement for individuals living at an ICF-IID	27
Certifications	50

DEVELOPMENTAL DISABILITIES SERVICES ELIGIBILITY DETERMINATIONS BY PARISH



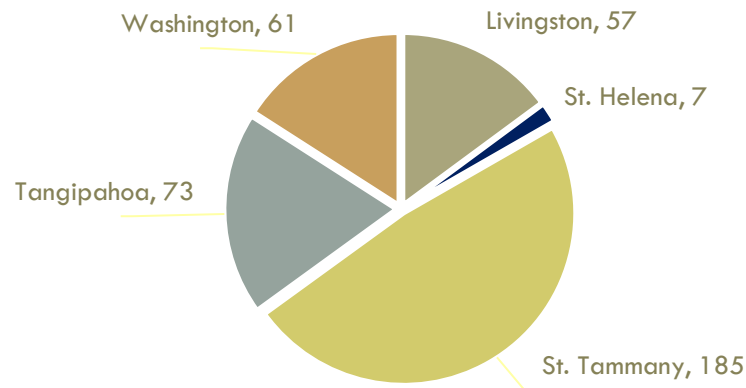
*Eligibility determinations represent the number of people who completed the eligibility process. It does not include Systems Entry Closures.

DEVELOPMENTAL DISABILITIES SERVICES

EARLYSTEPS REFERRALS

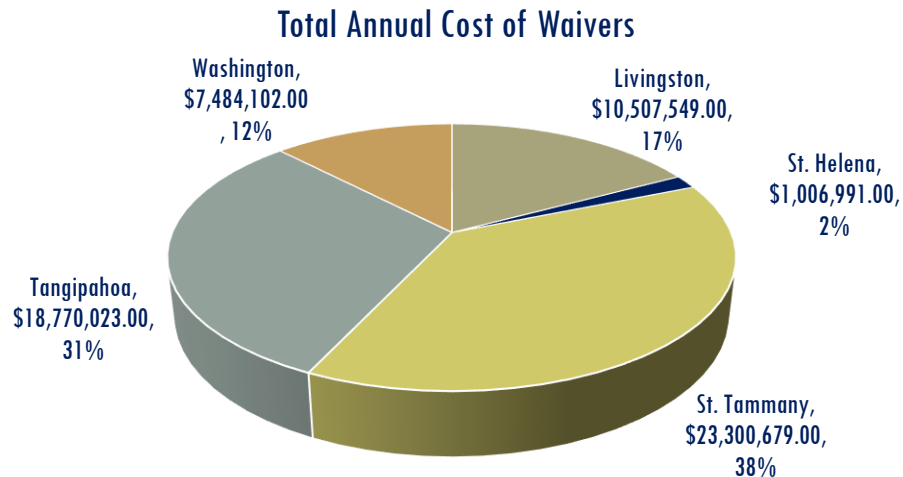
EarlySteps	Total EarlySteps Referrals
Livingston	57
St. Helena	7
St. Tammany	185
Tangipahoa	73
Washington	61
All Parishes	383

Total EarlySteps Referrals



DEVELOPMENTAL DISABILITIES SERVICES WAIVER SERVICES*

Waiver Services	Children's Choice Total	CC Cost	NOW Total	NOW Cost	ROW Total	ROW Cost	Supports Waiver Total	SW Cost	Total Cost of Waivers
Livingston	81	\$761,481.00	174	\$9,048,000.00	16	\$467,200.00	33	\$230,868.00	\$10,507,549.00
St. Helena	7	\$65,807.00	17	\$884,000.00	1	\$29,200.00	4	\$27,984.00	\$1,006,991.00
St. Tammany	171	\$1,607,571.00	395	\$20,540,000.00	22	\$642,400.00	73	\$510,708.00	\$23,300,679.00
Tangipahoa	87	\$817,887.00	324	\$16,848,000.00	22	\$642,400.00	66	\$461,736.00	\$18,770,023.00
Washington	26	\$244,426.00	130	\$6,760,000.00	9	\$262,800.00	31	\$216,876.00	\$7,484,102.00
All Parishes	372	\$3,497,172.00	1040	\$54,080,000.00	70	\$2,044,000.00	207	\$1,448,172.00	\$61,069,344.00



DEVELOPMENTAL DISABILITIES SERVICES CONTRACTS

Contractor	Service Provided	FY 2019 Expended	FY 2019 Revenue
Amy Meredith, Psy.D., LLC	Psychological services	\$2,000.00	
Jeff Arceneaux	Consulting Services - DD Employment Opportunities	\$8,100.00	
Louisiana Dept of Health/Bureau of Healthcare Financing	Reimbursement for the Maintenance of the Pre-admission Screening Resident Review (PASRR) Process: Interagency Transfer (IAT)		\$2,950.00
Northshore Families Helping Families	Family Support	\$58,500.00	
Options, Inc.	Family Support	\$211,910.11	
Pontchartrain Psychological Resources	Psychological services	\$7,750.00	
Flexible Family Funds (Cash Subsidy)	Monthly Stipend through LINCCA; contract with individuals	\$561,924.00	
Individual Family Supports	Family Support through LINCCA; contracts with individuals	\$609,928.95	
	TOTAL	\$1,460,113.06	\$2,950.00

DEVELOPMENTAL DISABILITIES SERVICES OUTREACH THROUGH WORKSHOPS, PRESENTATIONS AND TRAININGS (NORTHSHORE FAMILIES HELPING FAMILIES)

Month	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total
People / Families Served	59	2,155	45	1,076	170	85	34	283	24	120	3,403	126	7,580

The Executive Administration of Florida Parishes Human Services Authority supplies the necessary supports to the program areas of Addictive Disorders Services (ADS), Developmental Disabilities Services (DDS), Mental Health Services (MHS), and Permanent Supportive Housing Services (PSHS). The department is in charge of overseeing the budget, billing, contracting, and purchasing processes, ensuring that the agency optimizes tax-payer dollars; developing, implementing, and monitoring agency compliance with policies and procedures modeled after state and national best-practices; assessing staff training needs and fostering workforce development by connecting employees with appropriate training opportunities; reducing or eliminating inefficiencies by analyzing and improving agency processes; keeping pace with the rest of the state by early adoption of technological improvements; maintaining facility maintenance; and ensuring agency adherence to state and federal regulations.

EXECUTIVE ADMINISTRATION



EXECUTIVE ADMINISTRATION DIRECT OPERATIONAL SERVICES

- **Billing**
- **Budget**
- **Contracts**
- **Emergency Preparedness**
- **Human Resources**
- **Information Technology**
- **Internal Auditing**
- **Property Management**
- **Purchasing**
- **Risk Management & Safety**
- **Program Development**

EXECUTIVE ADMINISTRATION CONTRACTS/LEASES

Contractor	Service Provided	FY 2019 Expended
Audubon Village Investments, LLC	Leased Space for Denham Springs Site (1800 sq ft)	\$9,570.00
Joanne Henig, J.D.	Legal Services	\$8,876.00
The Edson Group, LP	Leased Space for Hammond Site (27,950 sq ft)	\$351,331.37
St. Tammany Parish Government	Leased Space for Mandeville Residential Site (32,045 sq ft)	\$262,020.00
	TOTAL	\$631,797.37

EXECUTIVE ADMINISTRATION MEMORANDA OF UNDERSTANDING (MOU) AND OTHER AGREEMENTS

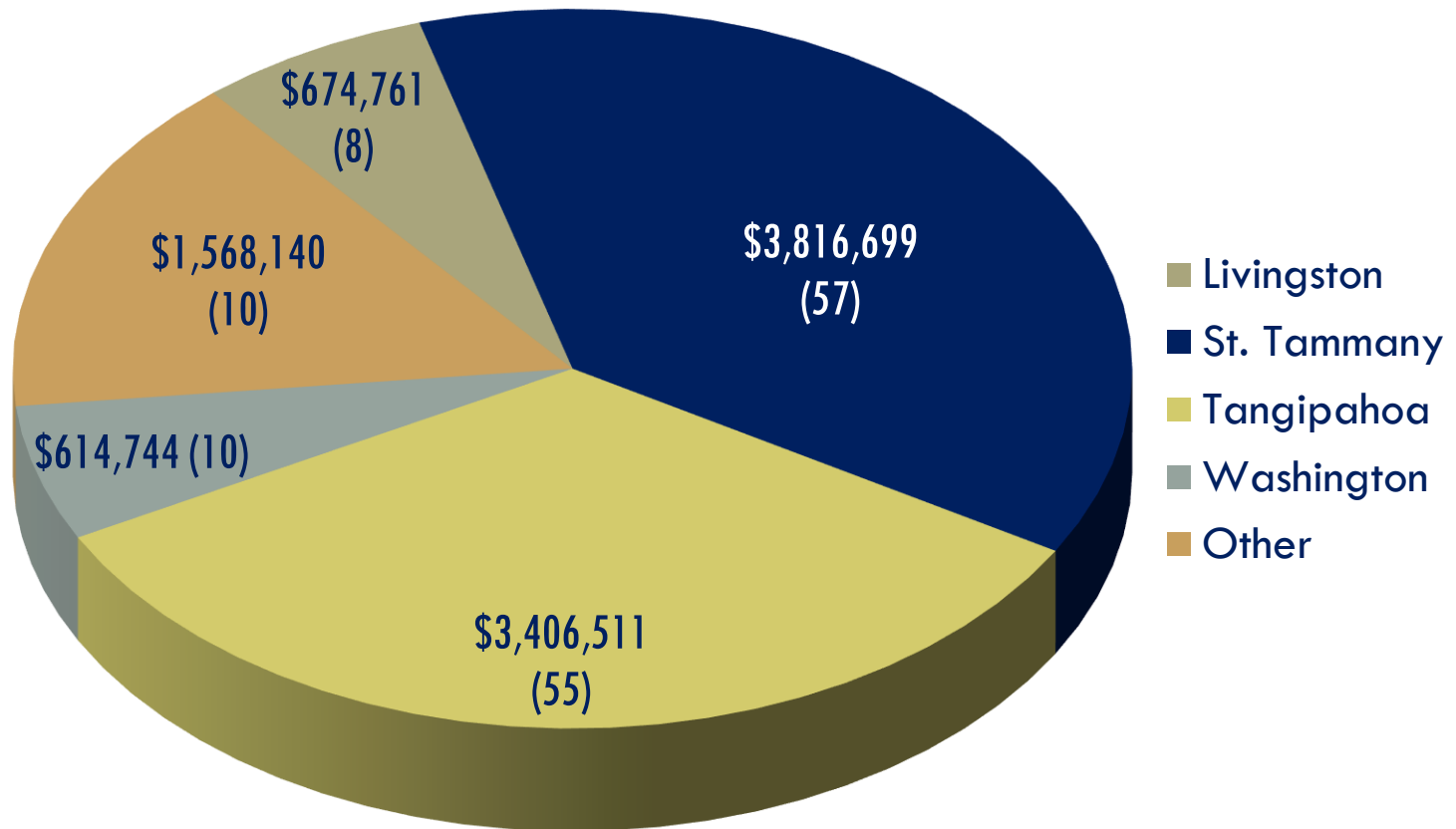
Affiliation/Organization	Description
Twenty-Second Judicial District Court	Louisiana Comprehensive Opioid Abuse Site Based Program (COAP)
Louisiana Department of Children and Family Services	MOU establishing relationship to ensure families having been identified as individuals with substance use disorders receives services
Genoa Healthcare, LLC	Pharmacy at Mandeville Behavioral Health Clinic
LSU Health- Lallie Kemp Regional Medical Center	Facilitate referrals and HIV services
LDH	
Louisiana Department of Health- Medical Vendor Administration	One-Time DDS funding from the Community and Family Support System (CFSS) Fund
Louisiana Department of Health- Office of Behavioral Health	Louisiana State Targeted Response (STR) to the Opioid Crisis
Louisiana Department of Health- Office of Behavioral Health	Implement Strategic Prevention Partnerships for Success II (LAPFS II)
Louisiana Department of Health- Office of Behavioral Health	Funding Opioid Specific Prevention Activities and Crisis Outreach Mobile Team
Northshore Community Health System, Inc.	Co-Applicant Agreement for the Northshore Community Health System, Inc.
Southeast Community Health Systems	MOU for integrate model of care to patients requiring behavioral health and substance abuse services.
Tangipahoa Parish Government	Outreach efforts in Amite, LA at the Parish Health Unit
Walden University, LLC	Affiliation Agreement for field site placement
Washington Parish Government	Outreach efforts in Bogalusa, LA at the Parish Health Unit



YEAR-END BUDGET REPORT

FY 2019

FPHSA EMPLOYEE SALARIES BY PARISH OF RESIDENCE

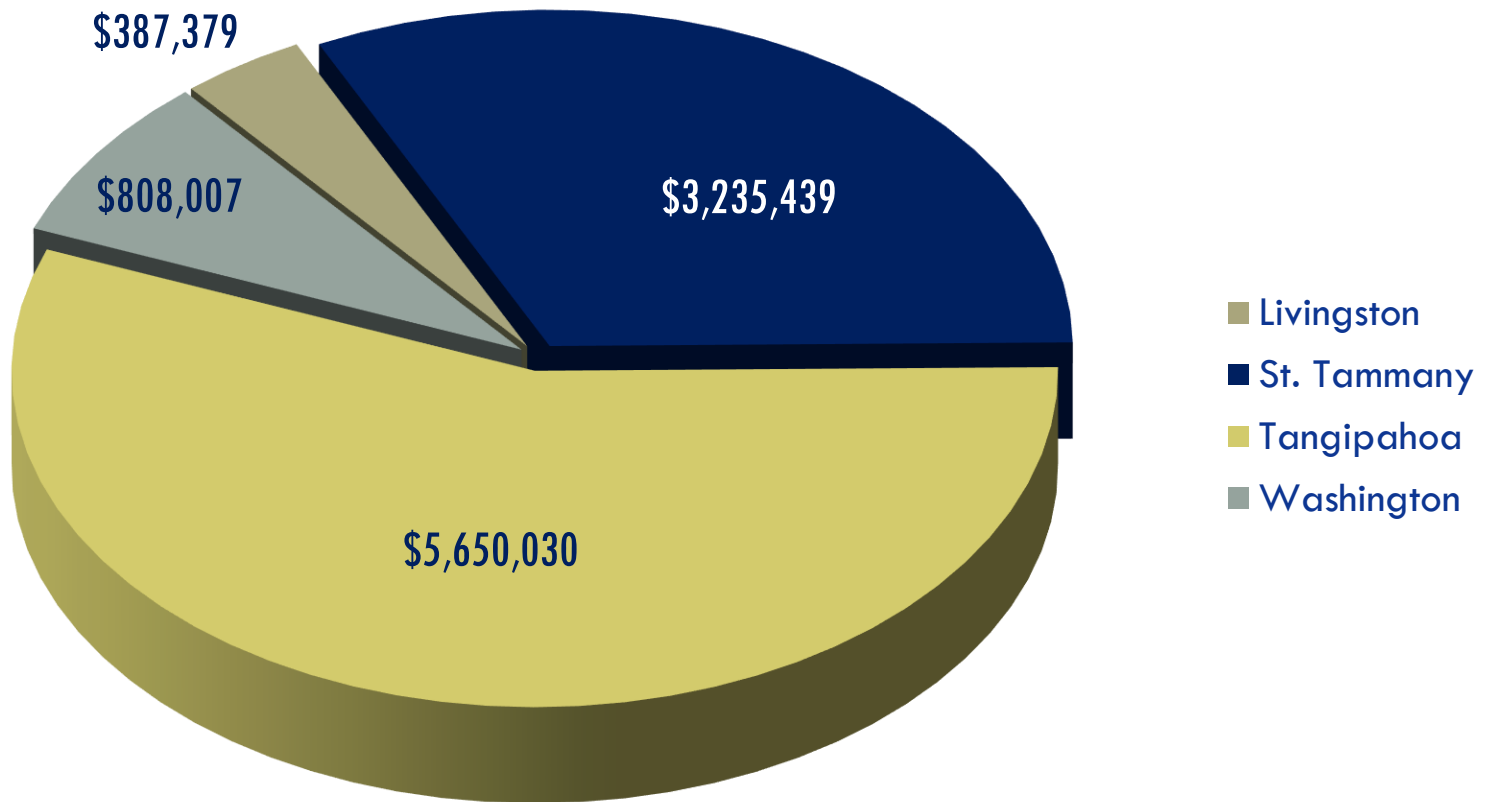


TOTAL SALARIES: \$10,080,855

Source: LaGov HCM

Note: Salaries do not include related benefits.

FPHSA EMPLOYEE SALARIES BY PARISH EMPLOYED



TOTAL SALARIES: \$10,080,855

Source: LaGov HCM

Note: Salaries do not include related benefits.

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2019: YEAR-END REPORT

SUMMARY OF REVENUE

Means of Financing	Sub-Category	FY 2019 Budget	FYE Revenue	FYE Balance
State Funds	State General Fund	\$ 13,021,287	\$ 13,020,935	\$ 352
	Sub-Total	\$ 13,021,287	\$ 13,020,935	\$ 352
Interagency Transfers	LDH/OCDD	\$ 127,385	\$ 127,385	\$ -
	LDH/OBH/MH	\$ 878,114	\$ 776,653	\$ 101,461
	LDH/OBH/AD	\$ 4,777,637	\$ 4,230,395	\$ 547,242
	LDH/MVA/BHS (PASRR)	\$ 10,000	\$ 2,950	\$ 7,050
	LDH/OAAS (CDBG)	\$ 152,695	\$ 98,502	\$ 54,193
	DPS&C (DOC)	\$ 10,000	\$ -	\$ 10,000
	WFC/LRS-SUPPORTED EMPL	\$ -	\$ 13,250	\$ (13,250)
	**TITLE 19 (ESCROW IN/OUT)	\$ -	\$ -	\$ -
	MISC	\$ 21,826	\$ 21,825	\$ 1
	Sub-Total	\$ 5,977,657	\$ 5,270,960	\$ 706,697
Self-Generated	Patient Fees	\$ 24,788	\$ 60,778	\$ (35,990)
	Medicare Title 18	\$ 70,000	\$ 114,895	\$ (44,895)
	Federal Prob & Parole	\$ 21,500	\$ 16,190	\$ 5,310
	Medicaid Title 19 (MCO)	\$ 1,870,798	\$ 2,666,545	\$ (795,747)
	Copies/Misc	\$ 8,000	\$ 5,785	\$ 2,215
	22nd Judicial District	\$ 280,000	\$ 136,384	\$ 143,616
	Transfer to Escrow	\$ -	\$ (746,289)	\$ 746,289
	Sub-Total	\$ 2,275,086	\$ 2,254,288	\$ 20,798
Total		\$ 21,274,030	\$ 20,546,183	\$ 727,847

* Remaining FYE Balances in State Funds and Self-Generated is a carry-forward of funds to FY-20 for a vehicle ordered but not received by close of business June 30, 2019.

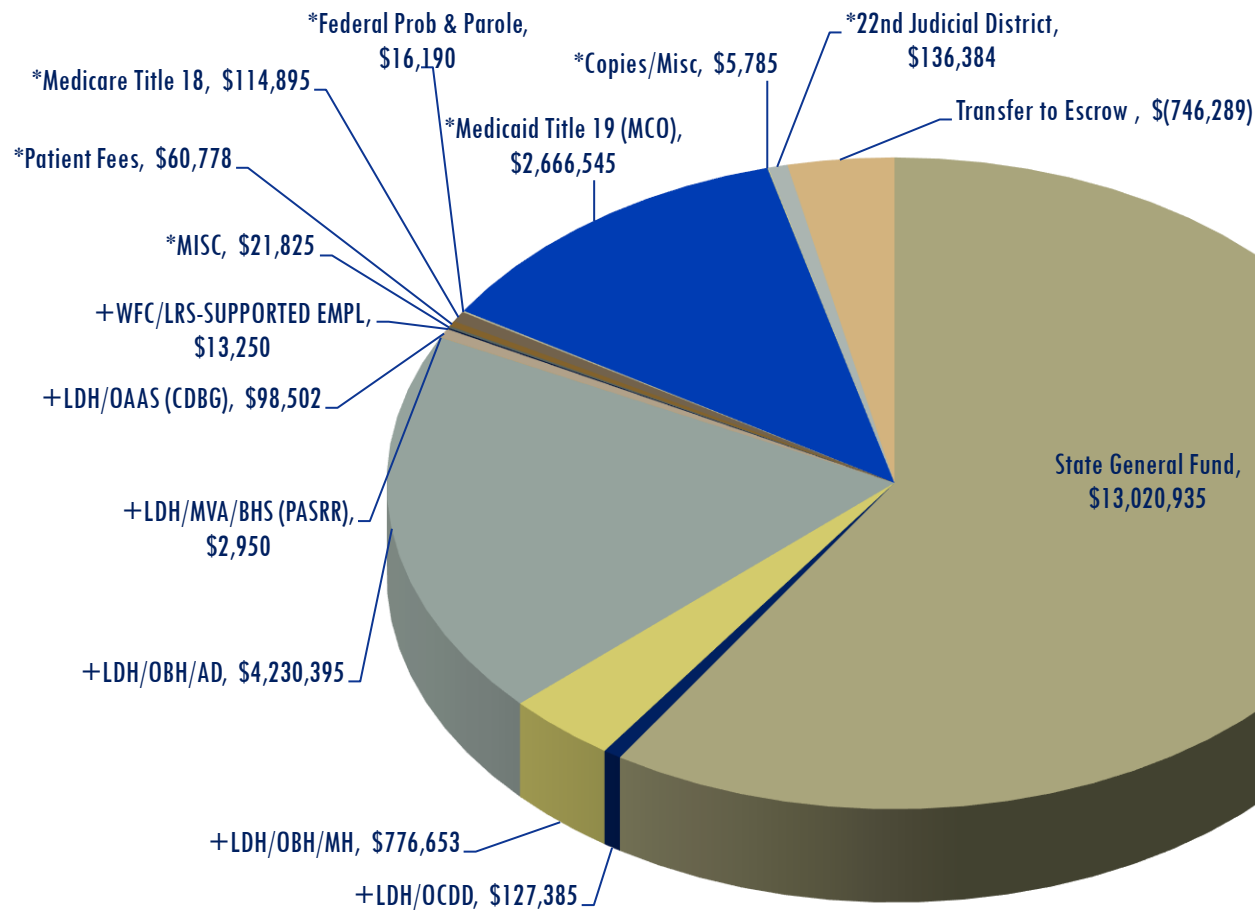
** Actual FYE Revenue received from LDH/OBH/AD is \$4,443,056; however, \$212,661 was pooled to LDH/Medical Vendor Payments for remaining CASH available at year-end.

***AMOUNT TRANSFERRED TO FY-20 ESCROW ACCOUNT = \$4,074,161.52 (Escrow balance of \$3,327,872.80 plus FY-19 Self-Gen over budget allocation \$746,288.72)

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2019: YEAR-END REPORT

TOTAL REVENUE BY MEANS OF FINANCING



*Self-Generated Revenue

+IAT (Inter-agency Transfer) Revenue from State Agencies

Sources: Integrated Statewide Information System (ISIS) Bundles Reports and FPHSA Fiscal Reports

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2019: YEAR-END REPORT

SUMMARY BY EXPENDITURE CATEGORY

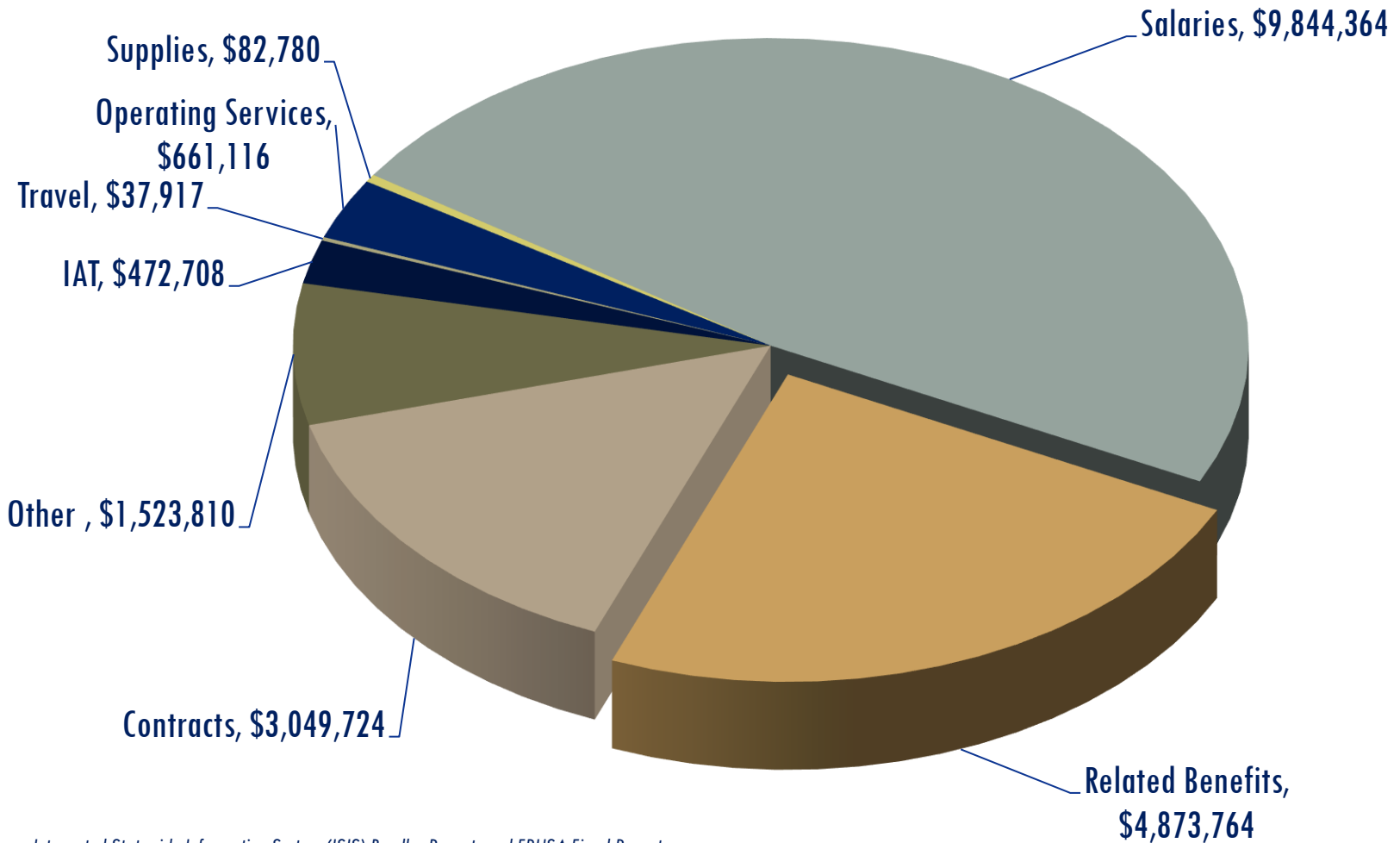
Category	Sub-Category	FY 2019 Budget	FYE Expenditures	FYE Balance
Operating Services	Travel	\$ 38,260	\$ 37,917	\$ 343
	Operating Services	\$ 689,059	\$ 661,116	\$ 27,943
	Supplies	\$ 87,995	\$ 82,780	\$ 5,215
	Sub-Total	\$ 815,314	\$ 781,813	\$ 33,501
Other Charges	Salaries	\$ 10,783,357	\$ 9,844,364	\$ 938,993
	Related Benefits	\$ 5,327,234	\$ 4,873,764	\$ 453,470
	Contracts	\$ 3,420,095	\$ 3,049,724	\$ 370,371
	Other	\$ 421,595	\$ 1,523,810	\$ (1,102,215)
	IAT	\$ 485,637	\$ 472,708	\$ 12,929
	Sub-Total	\$20,437,918	\$19,764,370	\$ 673,548
Capital Outlay	Acquisitions	\$ 20,798	\$ -	\$ 20,798
	Major Repairs	\$ -	\$ -	\$ -
	Sub-Total	\$ 20,798	\$ -	\$ 20,798
Total		\$21,274,030	\$20,546,183	\$ 727,847

ESCROW ACCOUNT EXPENDED FY-19 = \$73,070.51

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2019: YEAR-END REPORT

TOTAL EXPENDITURES BY EXPENDITURE SUB-CATEGORY

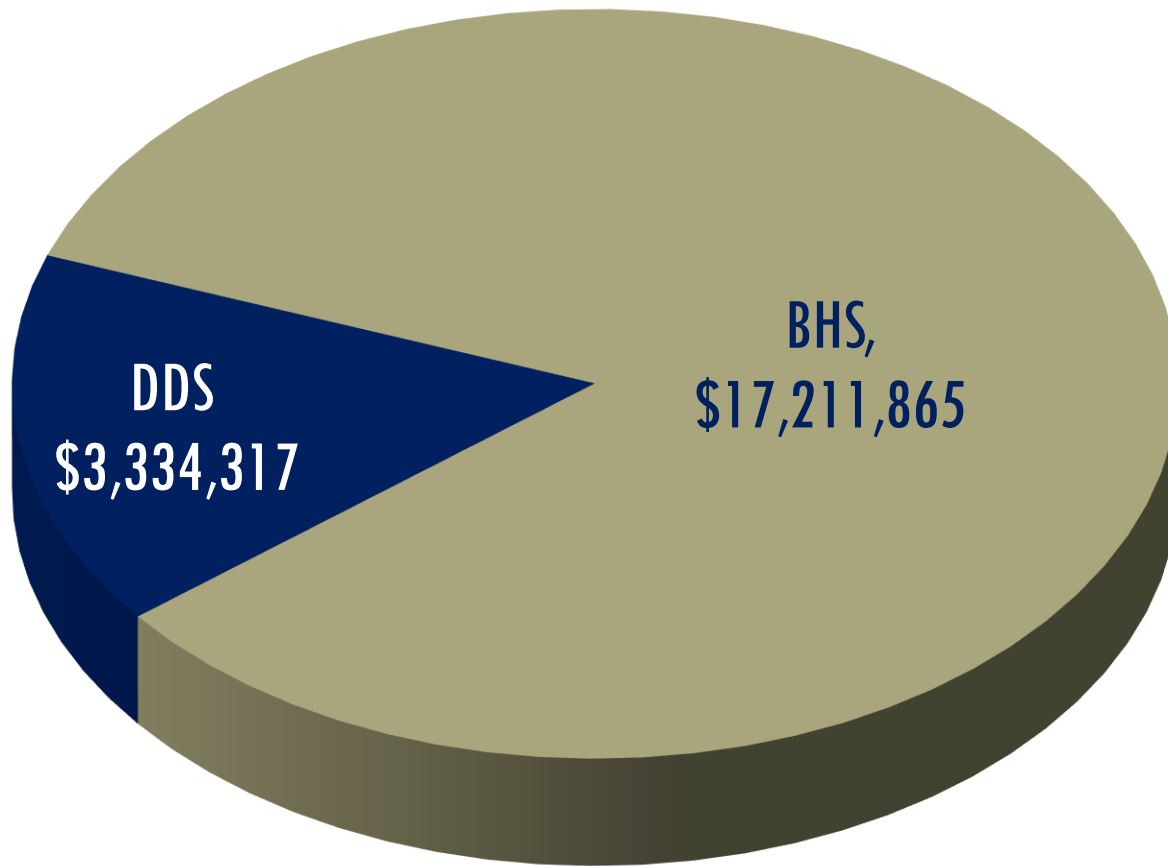


Sources: Integrated Statewide Information System (ISIS) Bundles Reports and FPHSA Fiscal Reports

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2019: YEAR-END REPORT

EXPENDITURES BY TYPE OF SERVICE



TOTAL EXPENDITURES: \$220,546,182 M

Sources: Integrated Statewide Information System (ISIS) Bundles Reports, LaPas, and FPHSA internal tracking spreadsheets

FPHSA COMMUNITY EVENT PARTICIPATION

Event	Location	Date
Northshore Technical Community College-Occupational Advisory Committee for Criminal Justice	Southeastern Louisiana University-Northshore Technical Community College Campus	12/14/2018
St. Tammany Parish Public School System Special Education Annual Family Information Fair	Harrison Curriculum Center, Covington	1/29/2019
Livingston Parish Special Education Department Staff meeting	Special Education Auditorium, Livingston	1/22/2019
St. Tammany Parish Public School System Special Education Department Annual Family Information Fair	Brooks Educational Complex, Slidell	2/5/2019
DD Career Fair	Southeastern, CATE Hall, Hammond, Louisiana	2/21/2019
Walk, Run, & Roll Community Festival	Cate Square Park, Hammond	3/30/2019
Transition Fair-Bogalusa High School (Library)	Bogalusa High School-(Library)	5/13/2019

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AFTERHOURS EMERGENCY/ CRISIS

(M-F 4:30 P.M. — 8:00 A.M.;
WEEKENDS & HOLIDAYS)



CHAT

PHONE

TEXT

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