



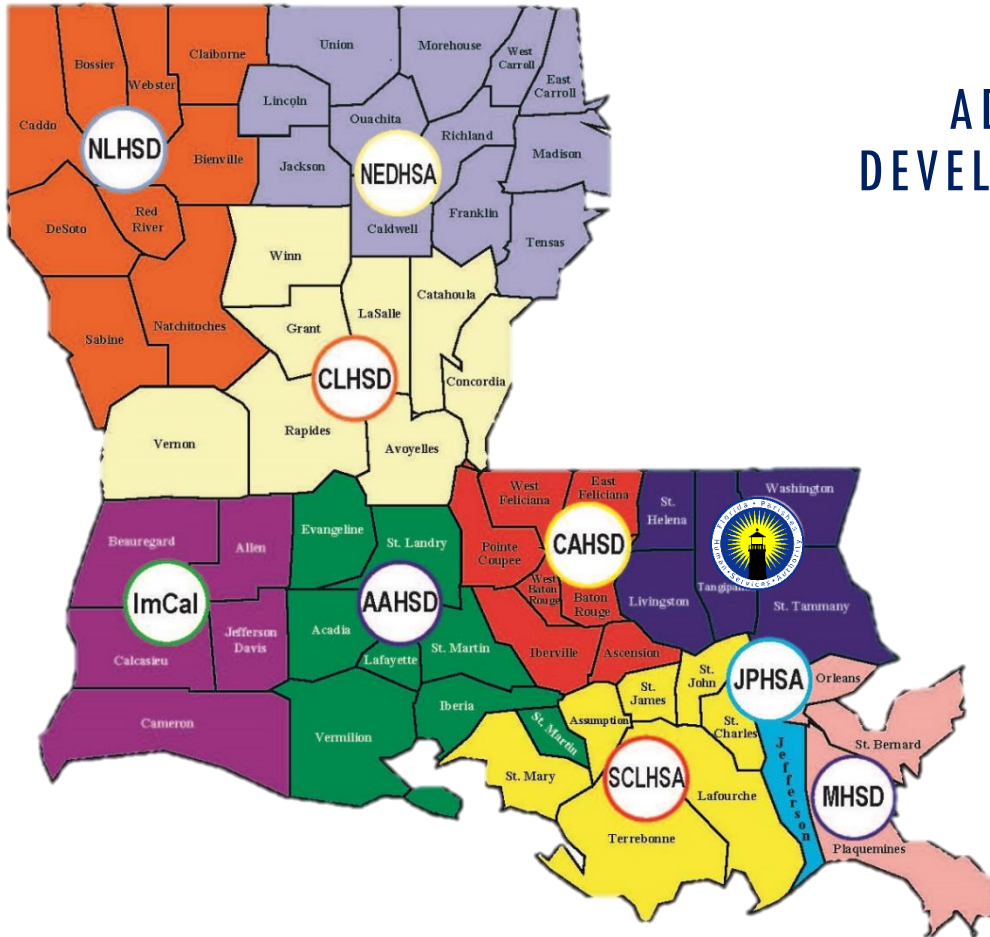
FLORIDA PARISHES HUMAN SERVICES AUTHORITY

14TH ANNUAL REPORT
TO THE BOARD
FY 2018

Presented by
Richard J. Kramer, Executive Director
January 25, 2019



FLORIDA PARISHES HUMAN SERVICES AUTHORITY



ADDICTIVE DISORDERS SERVICES
DEVELOPMENTAL DISABILITIES SERVICES
MENTAL HEALTH SERVICES

LIGHTING THE PATH
FORWARD FOR THE
RESIDENTS OF
LIVINGSTON, ST. HELENA,
ST. TAMMANY,
TANGIPAHOA, AND
WASHINGTON PARISHES
SINCE 2004

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Florida Parishes Human Services Authority

Fourteenth Annual Report to the Board- FY 2018

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MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear supporters of Florida Parishes Human Services Authority (FPHSA):

Fiscal Year 2018 was again one of many accomplishments and much progress for FPHSA. Through the hard work and dedication of our staff we have continued to implement improvements to the system of care provided throughout our region. New evidence based practices have been introduced, new technologies implemented, and new relationships formed all with the goal of providing better services to individuals and their families who are in need of behavioral health and developmental disabilities services across the Florida Parishes. As an agency we are preparing for a future that will allow for additional growth without a need for additional state resources to provide a greater scale and scope of services to those who can benefit from our services.

I am incredibly proud to be the leader of an organization that is able to make such a positive impact on those that we serve and have great excitement for what is still to come.

Thank you,

A handwritten signature in blue ink, appearing to read "Richard J. Kramer". The signature is stylized with a large, sweeping initial "R".

Richard J. Kramer

SELECT FISCAL YEAR 2018 ACCOMPLISHMENTS

- The agency finished the fiscal year again with collections above the budgeted amount allowing for a deposit of funds into the escrow account.
- Contracted with additional third party insurers to allow for billable services to be provided to more of those in need of care across the catchment area.
- Continued expanding the presence of the agency in the community by participating in multiple projects in the behavioral health and developmental disabilities communities.
- Implemented a new process with Livingston Parish Jail to provide behavioral health services to their inmates via telemedicine reducing safety risks and costs associated with transporting prisoners to the clinic.
- Applied through the Office of Behavioral health to secure grant funding for grants related to opioid treatment and training focused on treatment for youth with cooccurring behavioral health and developmental disabilities concerns.
- Continued improvement of billing and front desk procedures to increase collections on services provided including those associated with client billing as appropriate.
- Maintained CARF accreditation for behavioral health services
- Had zero rule violations found on the Civil Service audit of the Human Resources Department indicating that FPHSA is doing an outstanding job at ensuring state resources as related to employees and related costs are handled appropriately.
- Continued steps to improve employee morale and engagement including the first ever FPHSA employee picnic.

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ACCOMPLISHMENTS

- Identified and hired full time manager and staff to expand services at a full-time clinic in Denham Springs to better serve the Livingston Parish population.
- Introduced measures to establish a primary care presence within the behavioral health clinics.
- Redesigned behavioral health modes of treatment to use contemporary evidence based practices with better outcomes and provided certified training for staff tasked with providing them.
- Provided Applied Suicide Intervention Skills (ASIST) training to members of the FPHSA staff and the community
- Continued quarterly all employee forums to improve communication of issues across all sites in the agency.
- Provided training to 26 clinicians in Solution Focused Brief Therapy (SBFT) Techniques.
- Four clinicians began training on Wellness Recovery Action Plan (WRAP) as the first step to becoming certified WRAP facilitators.
- Co-presented at Town Hall Meeting in Hammond with the Office of Behavioral Health addressing opioid crisis.
- Implemented opioid specific outreach and engagement through the State Targeted Response (STR) Grant including providing for opioid specific peer support services in the community.
- Distributed Narcan to multiple first responder agencies as well as individuals in the community to save lives of those at risk of overdose death.
- Had 13 clinicians trained on tobacco cessation treatment as a first step in becoming certified tobacco cessation specialist.
- Implemented a new electronic incident reporting system that will improve surveillance and processing of critical incidents for safety and performance improvement.
- Filled multiple long standing vacancies to better meet the needs of clients.
- Expanded social media presence to use Twitter to communicate both within the agency and externally

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ACCOMPLISHMENTS

- Successfully completed the annual AIP audit in March which evaluates compliance with block grant requirements as established by the federal government.
- Scored a 96% on the annual risk management audit which indicates that our policies and procedures are effective at ensuring staff, client, and visitor safety while also safeguarding state property. Positive scores on these audits also qualify for lower rates for risk management premiums.
- Worked with Facility Planning and Control to improve the environment of Mandeville Behavioral Health Clinic.
- Initiated a workgroup to implement Zero Suicide initiative agency wide to decrease the number of people served who die by suicide.
- Selected 6 clinicians to receive Eye Movement Desensitization and Reprocessing (EMDR) training to advance Trauma Informed Care.
- Had 14 staff trained through OCDD to provide integrated treatment to persons with co-occurring behavioral health and intellectual disabilities.
- OCDD's four developmental disability home and community-based waivers were operationalized to a tiered waiver system of service delivery allowing for individuals with emergent and urgent needs to receive a waiver. This allowed for individuals to receive more services than Individual and Family Support funds allow.
- For the second consecutive fiscal year, expended 99% of Individual and Family Support funds which provided services to individuals with developmental disabilities.

FPHSA HISTORY/LEGISLATION

FPHSA was established during the 2003 Louisiana Legislative session under House Bill 954. Upon passage by the Legislature, House Bill 954 became Act 594 of the 2003 Legislative session.

Effective July 1, 2004, Florida Parishes Human Services Authority (FPHSA) became operational as a local governance entity. FPHSA was created to manage funding dollars in the areas of addictive disorders, developmental disabilities, and mental health services and to bring spending and operational decisions down to the local level.

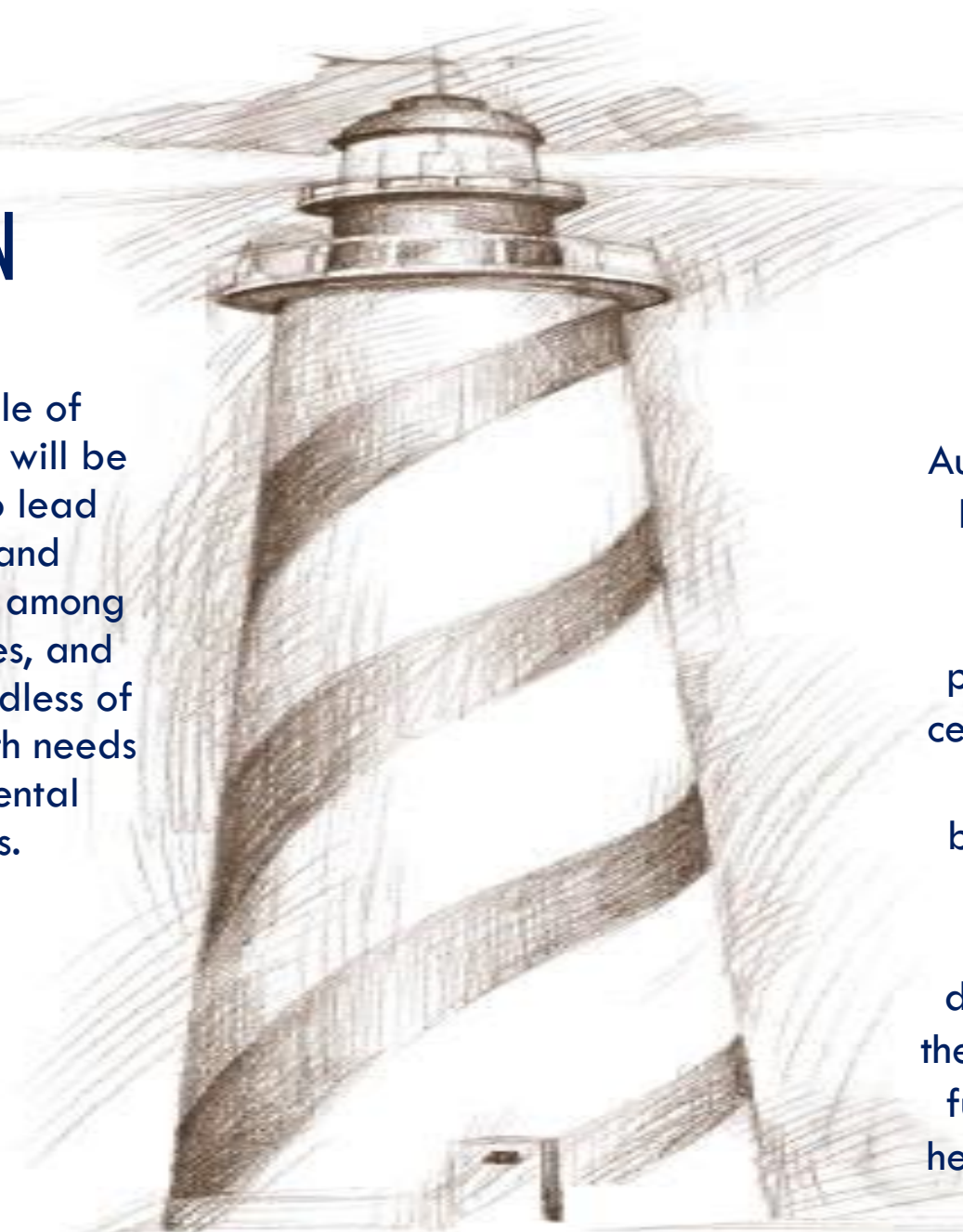
More recently, Senate Bill 58, was enacted through Act No. 73 of the 2017 Regular Session, to amend and reenact the enabling statutes dealing with the Human Services Districts/Authorities, known as Local Governance Entities (LGEs), under La. R.S. 28:910 et seq.

VISION

That all people of Florida Parishes will be empowered to lead meaningful and productive lives among friends, relatives, and neighbors regardless of behavioral health needs or developmental disabilities.

MISSION

Florida Parishes Human Services Authority (FPHSA) is lighting the path forward into recovery by providing person-centered services to those with behavioral health needs and developmental disabilities so that they may reach their fullest potential in health and wellness.



BOARD REPRESENTATIVES

Livingston Parish

Ligia Soileau

Carol Stafford, Chair

St. Helena Parish

Gary Porter

St. Tammany Parish

David Cressy

Liz Gary

Timothy Lentz

Tangipahoa Parish

Genesa Garofalo Metcalf, M.D.

Mona Pellichino

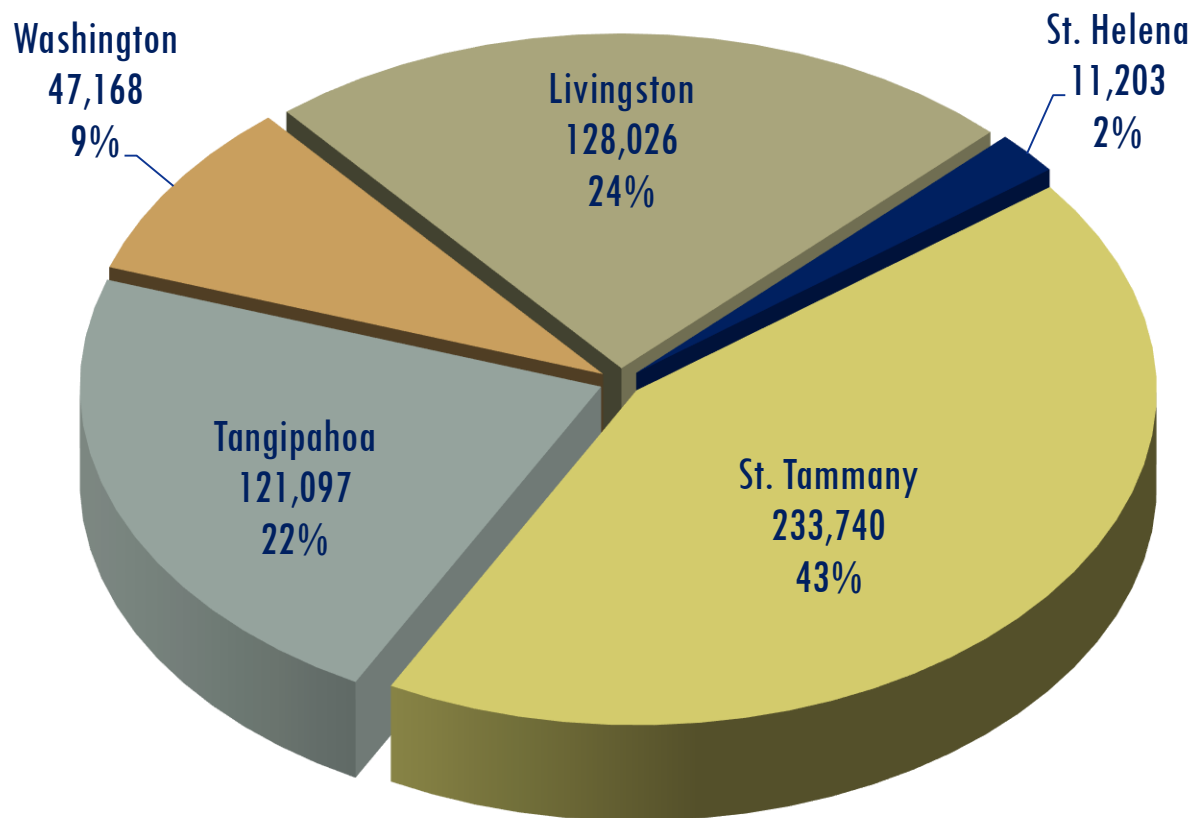
Washington Parish

Danielle Keys , Vice Chair

FPHSA FACILITY LOCATIONS



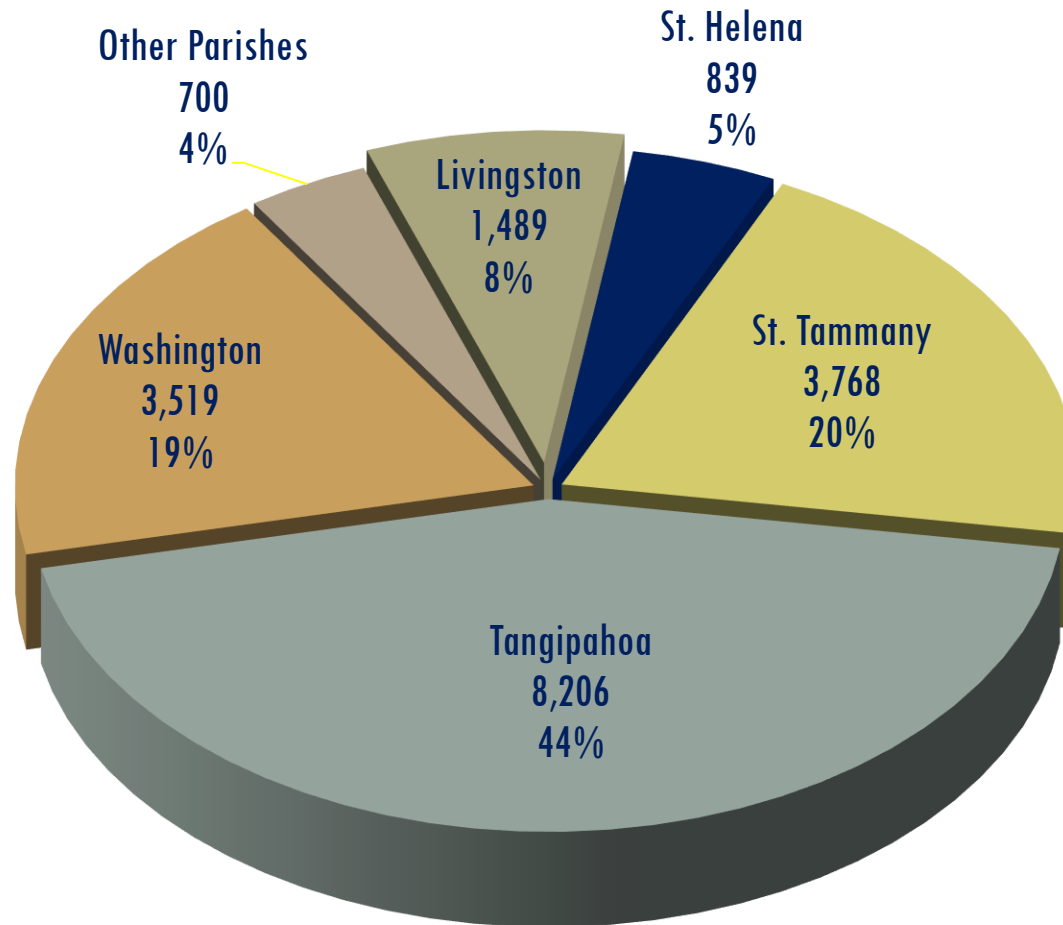
PARISH POPULATIONS AS PERCENTAGE OF CATCHMENT AREA POPULATION*



TOTAL POPULATION: 541,234*

* Based upon 2010 Census Data from the U.S. Census Bureau (www.census.gov).

CLIENTS SERVED BY PARISH OF RESIDENCE* + ^



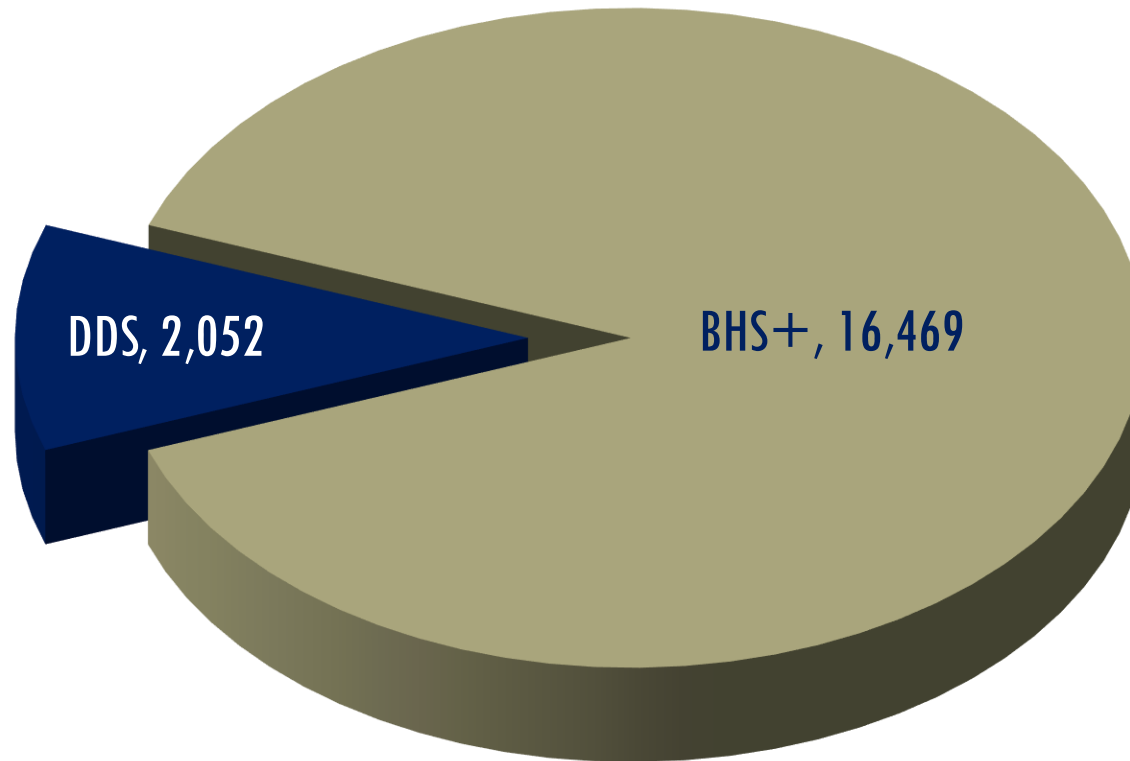
TOTAL CLIENTS: 18,521* + ^

*Where parish of residence was unknown, the number was approximated based on known parish percentages.

+SUD data does not include 592 merchants educated through Synar or 2,006,008 prevention efforts/participants.

^Total clients served includes 190 households served by FPHSA through Permanent Supportive Housing Services (PSHS).

CLIENTS SERVED BY TYPE OF SERVICE



CLIENTS SERVED: 18,521*

**BHS data does not include 592 merchants educated through Synar or 2,006,008 other prevention efforts/ participants.*

Source: ICANotes, OCDD Data System, PMIS, LADDs

FPHSA provides the following behavioral health services:

- Addictive Disorders Services for Adults
- Mental Health Services for Adults and Children
 - Home and Community Based Services
 - Gambling Services
 - Prevention Services

BEHAVIORAL HEALTH SERVICES



Addictive Disorders Services (ADS) consists of prevention services and treatment services for addictions and abuse related to alcohol, other drugs, gambling, and tobacco. Licensed counselors, in both outpatient and residential settings, assist individuals to stop using alcohol or drugs, maintain drug-free lifestyles, and develop improved social, emotional, and psychological skills.

Prevention services prepare and support individuals and systems in the creation and reinforcement of healthy behaviors and lifestyles. Alcohol, tobacco, and other drug problem prevention focuses on risk and protective factors associated with the use of these substances, concentrating on areas where research and experience suggest that success in reducing abuse and addiction is most likely. Evidence-based educational programs are currently administered to students in schools in all five parishes of the FPHSA catchment area.

All individuals are initially assessed in outpatient clinics with most individuals treated exclusively in this setting. FPHSA's outpatient clinics provide the bulk of treatment designed to address each individual's needs for lasting sobriety. Participants are also involved in 12-step recovery programs operating in community-based settings. Treatment duration for most individuals is six to nine months. Occasionally, referrals are made from FPHSA's outpatient clinics to its Level III.5 residential program, Alcohol and Drug Unit (ADU)/Fontainebleau Treatment Center (FTC), where individuals reside and participate in treatment. ADU/FTC also serves clients referred from sources throughout the state.

ADDICTIVE DISORDERS SERVICES



ADDICTIVE DISORDERS SERVICES

OUTPATIENT SERVICES PROVIDED

- 🕒 Screening
- 🕒 Assessment
- 🕒 Relapse Prevention Groups
(Living in Balance Model)
- 🕒 Continuing Care Groups
- 🕒 Family Groups
- 🕒 Intensive Outpatient Program Group
Therapy (Matrix Model)
- 🕒 Individual Therapy
- 🕒 Gender Specific Groups
- 🕒 Treatment Planning
- 🕒 Urine Drug Screens
- 🕒 Nursing Assessments
- 🕒 Physical Exams as Indicated
- 🕒 TB/HIV/STD Testing/ Screening
- 🕒 Breath-Analysis
- 🕒 Educational Groups
- 🕒 Referrals
- 🕒 Peer Support
- 🕒 Narcan Distribution

ADDICTIVE DISORDERS SERVICES

LEVEL III.5 RESIDENTIAL SERVICES PROVIDED

- 🕒 Assessments
- 🕒 Daily Group Therapy
- 🕒 Individual Therapy
- 🕒 Family Therapy
- 🕒 Treatment Planning
- 🕒 Daily Educational Modules
- 🕒 Nursing Assessments
- 🕒 Physical Exams
- 🕒 Lab Work
- 🕒 TB/HIV/STD Testing
- 🕒 Monitoring Medical Conditions
- 🕒 Medication Management
- 🕒 Health Education
- 🕒 Recreation/Exercise
- 🕒 Transportation
- 🕒 Referrals
- 🕒 Peer Support

Mental Health Services provides and coordinates mental health care for children/adolescents and adults at four facilities, as well as six outreach sites throughout the FPHSA area.

MENTAL HEALTH SERVICES



MENTAL HEALTH SERVICES CLINIC-BASED SERVICES

- 📍 Screening/Assessment
 - 📍 Psychiatric Evaluation
 - 📍 Individual/Family/Group Therapy
 - 📍 Medication Management
 - 📍 Crisis Assessment
 - 📍 First Episode Psychosis Program
 - 📍 Gender Specific Trauma Informed
- 📍 Illness Management and Recovery Group
 - 📍 Peer Support/Consumer Liaison Services
 - 📍 Interpretive Services for Persons who are Hearing Impaired and/or Non-English Speaking
 - 📍 Psychiatric Medications as Appropriate

Care Groups

MENTAL HEALTH SERVICES COMMUNITY-BASED SUPPORTIVE SERVICES

Children/Adolescents

- 📍 Consumer Care Resources
- 📍 Family Support Flexible Family Funds (Formerly Cash Subsidy)
- 📍 Interagency Service Coordination (ISC)
- 📍 24-Hour Crisis Services, Information, and Referral Services Including On-Line Resource Directory

Adult

- 📍 Permanent Supportive Housing Services
- 📍 Home and Community-Based Services for Eligible Individuals through Community Psychiatric Supportive Treatment (CPST) and Psychosocial Rehab (PSR)
- 📍 Consumer Care Resources
- 📍 24-Hour Crisis Services, Information, and Referral Services Including On-Line Resource Directory

Permanent Supportive Housing (PSH) was designed to provide flexible, community-based supportive services linked to affordable rental housing units in community-integrated, non-institutional settings. The program serves individuals with long-term disabilities with extremely low-income who are in need of supportive services due to their disabilities.

PERMANENT SUPPORTIVE HOUSING SERVICES



PERMANENT SUPPORTIVE HOUSING SERVICES

Pre-Tenancy Services Provided

- 🏠 Initial Housing Assessment
- 🏠 Assistance in Determining Family Needs
- 🏠 Assistance in Resolving Any Deterrents to Obtaining PSH Housing
- 🏠 Assistance in Completion of Development/Landlord Applications
- 🏠 Assistance in Filing Appeals

Tenancy Services Provided

- 🏠 Assistance with Understanding Lease Requirements
- 🏠 Assistance with Establishing Utilities and Deposits
- 🏠 Assistance in Obtaining any Household Necessities
- 🏠 Assistance in Developing Housing or Community Skills
- 🏠 Assistance in Obtaining Employment
- 🏠 Assistance in Accessing Services in the Community
- 🏠 Review of the Plan of Care (POC)

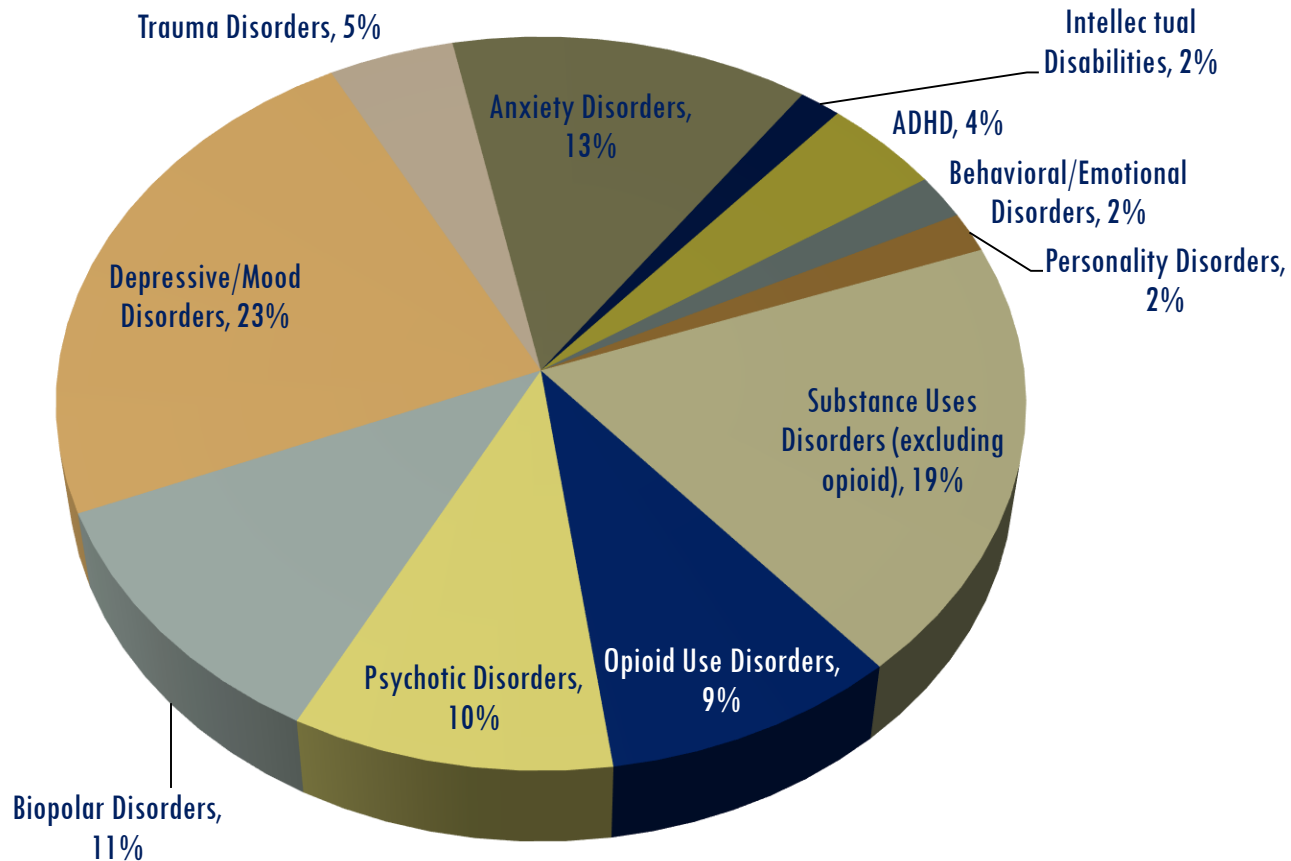
BEHAVIORAL HEALTH SERVICES

PERSONS SERVED BY PARISH

PARISH	Outpatient	Residential	Flexible Family Funds	Outpatient Gambling	Prevention Enrollees	Prevention 18-25 Initiative	Prevention Gambling	Prevention Efforts/ Other
Livingston	1,083	23	1	0	0	23	0	299
St. Helena	111	1	0	0	443	159	91	618
St. Tammany	2,515	111	7	14	0	335	0	0
Tangipahoa	2,751	35	14	15	2,411	2,295	67	26,432
Washington	978	111	6	2	1,122	188	857	1,978,003
Total Florida Parishes	7,438	281	28	31	3,976	3,000	1,015	2,005,352
Total Other Parishes	340	273	0	0	0	87	0	656
Total All Parishes	7,778	554	28	31	3,976	3,087	1,015	2,006,008

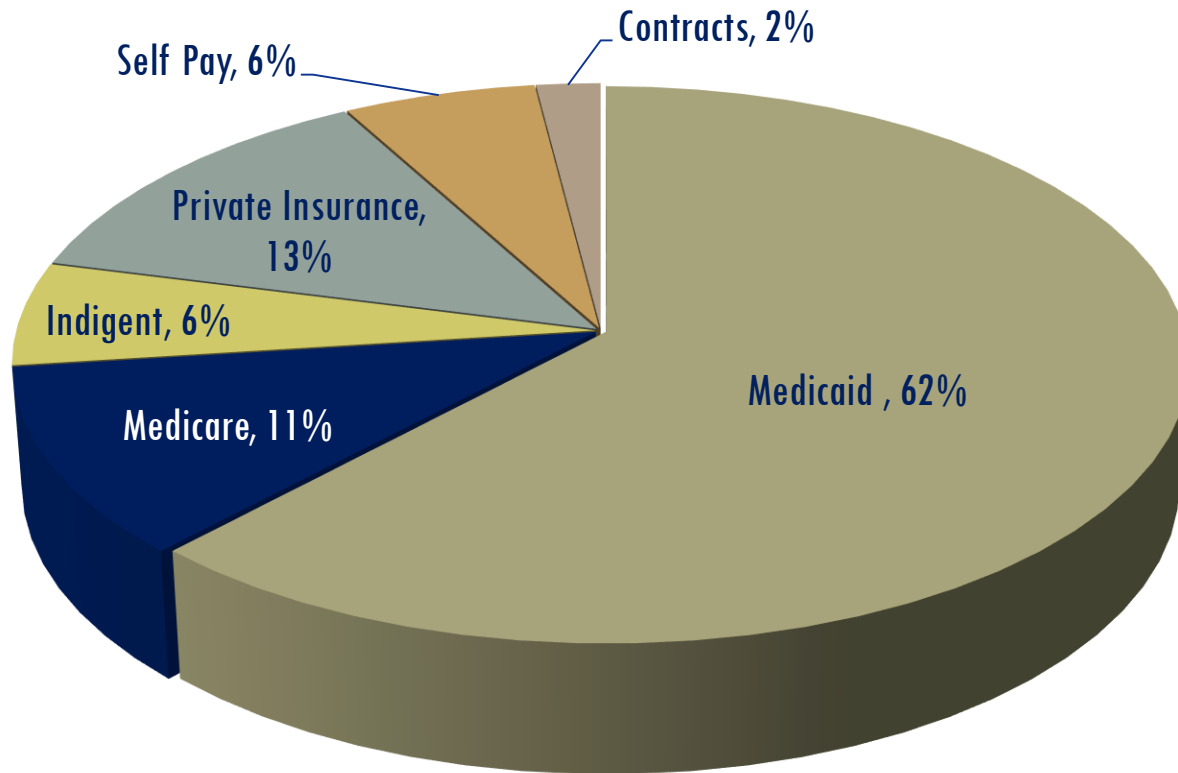
** Note: Where parish of residence was unknown, the number was approximated based on known parish percentages. Does not include Synar.*

BEHAVIORAL HEALTH SERVICES DIAGNOSIS OF PERSONS SERVED



**Opioid disorders was separated out from and is not counted in other substance use disorders.
Please note: Persons served can have more than one diagnosis.*

BEHAVIORAL HEALTH SERVICES FISCAL YEAR 2018: PAYER SOURCES



BEHAVIORAL HEALTH SERVICES- CONTRACTS

Contractor	Service Provided	FY 2018 Expended	FY 2018 Revenue
Adapt, Inc.	Prevention- Lifeskills Training/Washington Parish	\$73,820.00	
Adapt, Inc.	Prevention - "Kids Don't Gamble... Wanna Bet?"	\$23,865.00	
Adapt, Inc.	Prevention - Louisiana Partnership for Success	\$90,508.54	
Aetna	Payment for Provision of Behavioral Health Services to insured individuals		\$551,342.08
Amerigroup/Healthy Blue	Payment for Provision of Behavioral Health Services to insured individuals		\$625,734.08
Amerihealth Caritas	Payment for Provision of Behavioral Health Services to insured individuals		\$587,746.46
Blue Cross Blue Shield	Payment for Provision of Behavioral Health Services to insured individuals		\$18,831.06
Communication Consulting Group	Hearing Impaired and Language Interpreting Services	\$11,186.27	
Elizabeth Hierowski, M.D.	Psychiatric Services	\$114,625.80	
FAW Services (Dr. Whiteman)	Psychiatric Services	\$114,117.76	
Flexible Family Funds (Cash Subsidy)	Monthly Stipend through LINCCA; contracts with individuals	\$80,238.00	
GCG Medical, Inc. (Garic Grisbaum, MD)	Psychiatric Services	\$6,343.91	
Genoa, A QOL Healthcare Company, LLC	Pharmacy Services Provided (Genoa reimbursed FPHSA \$10,772.79 for space used in FPHSA facilities)	\$97,996.03	
Girishkumar Shah, M.D.	Psychiatric Services	\$189,504.00	
Hugh A. King, Jr. M.D.	Psychiatric Services	\$65,062.50	
Humana	Payment for Provision of Behavioral Health Services to insured individuals		\$802.45
Louisiana Dept of Health/Office of Adult and Aging Services	Payment for Provision of Permanent Supportive Housing Services (IAT)		\$55,333.00
Louisiana Healthcare Connections/Centene	Payment for Provision of Behavioral Health Services to insured individuals		\$650,598.08
Louisiana Workforce Commission/Louisiana Rehabilitation Services	Payment for Provision of Supported Employment Services		\$1,500.00
Magellan	Payment for Provision of Behavioral Health Services to insured individuals		\$8,592.26
Medicare	Payment for Provision of Behavioral Health Services to insured individuals		\$139,050.15
NAMI St. Tammany	Peer Support	\$112,932.40	

BEHAVIORAL HEALTH SERVICES- CONTRACTS

Contractor	Service Provided	FY 2018 Expended	FY 2018 Revenue
NAMI St. Tammany	Opioid	\$39,344.00	
NAMI St. Tammany	Resource Directory	\$7,239.96	
NESS Healthcare NFP/Northlake Behavioral Health System	Support Services for ADU/FTC Residential Services	\$127,715.00	
Podesta Psychiatry	Addictionology Consultation Services	\$0.00	
Robert Hetrick, LAC, CCGC	Gambling Treatment	\$64,295.31	
SE LA Health Education Center	Consumer Care Resources for Youth	\$34,634.28	
Shanmugan Shantha, M.D.	Psychiatric Services	\$163,285.00	
Tangipahoa Alcohol & Drug Abuse Council	Prevention- Lifeskills Training/St. Helena Parish	\$23,570.00	
Tangipahoa Alcohol & Drug Abuse Council	Prevention- Lifeskills Training/Tangipahoa Parish	\$144,180.00	
Tangipahoa Alcohol & Drug Abuse Council	Prevention- SYNAR Project	\$16,275.00	
Tangipahoa Parish Government/TRACC	Prevention - 18 to 25 Initiative	\$222,212.40	
Tulane University	Psychiatric Services	\$187,246.96	
Twenty-Second Judicial District Court (Behavioral Health Court)	Payment for Provision of Behavioral Health Services to Behavioral Health Court participants: Self-Generated		\$14,480.00
Twenty-Second Judicial District Court (Drug Court)	Payment for Provision of Behavioral Health Services to Adult Drug Court participants: Self-Generated		\$268,891.00
Twenty-Second Judicial District Court (MAT)	Payment for Provision of Medication Assisted Treatment Services to Court participants: Self-Generated		\$220.00
Twenty-Second Judicial District Court (Re-Entry Court)	Payment for Provision of Behavioral Health Services for Residential Treatment to Re-Entry Court participants: Self-Generated		\$9,275.00
United Healthcare/Optum	Payment for Provision of Behavioral Health Services to insured individuals		\$1,267,075.88
University of Ms Medical Center	Tobacco Cessation Training	\$19,937.00	
VIA Link	24 hour access to crisis intervention services	\$44,997.00	
Volunteers of America	Consumer Care Resources for Adults	\$69,899.84	
	TOTAL	\$2,145,031.96	\$4,199,471.50

Developmental Disabilities Services (DDS) assists individuals with developmental disabilities (as defined by the State of Louisiana R.S. 28:451) and their families in accessing community – based services, supports, and resources in order to meet their personal goals while living in their own home and community, close to natural supports. This program serves as the single point of entry into the developmental disability services system.

OCDD's four developmental disability home and community-based waivers, New Opportunities Waiver (NOW), Residential Options Waiver (ROW), Supports Waiver, and Children's Choice Waiver were operationalized to a tiered waiver system of service delivery, which will allow for individuals to be supported in the most appropriate waiver. Home and community-based waiver opportunities are provided based on the individual's prioritized need for support, which was identified in their Request for Services Registry (RFSR) Screening for Urgency of Need (SUN). Previously, the RFSR (waiting list) was first come, first served based on the protected date.

DEVELOPMENTAL DISABILITIES SERVICES



DEVELOPMENTAL DISABILITY COMMUNITY SERVICES

- Single point of entry serves to determine and re-determine eligibility into the developmental disability services system.
- Redetermination of eligibility for children aging out of EarlySteps program.
- Individual and Family Support (IFS) serves to meet those needs of individuals with developmental disabilities, which exceed those normally met by existing resources.
- Flexible Family Fund services provides a cash stipend to families of eligible children with severe or profound developmental disabilities who are under the age of 18 years.
- Crisis Funding for unexpected services / supports when no other funding source is available.
- Crisis Referral services link individuals with a developmental disability to a program for intense intervention.
- Residential Services assist in a referral and admission approval to a licensed private provider who provides 24-hour supports in a community or group home.
- Pre-Admission Screening and Resident Review (PASRR) services ensures the most appropriate setting and specialized services are reviewed when an individual with a developmental disability seeks admission to a nursing home.
- Competitive Employment is the focus for all persons with a disability who are of working age. FPHSA believes people with disabilities can be employed in typical jobs with competitive compensation that are fully integrated in the workforce.
- Day/Vocational services assist in securing employment related services for an individual with a developmental disability.

(Continued on next page)

DEVELOPMENTAL DISABILITY COMMUNITY SERVICES

- ⦿ Judicial involvement - DDS provides in-person testimony and written reports to the courts when developmental disability eligibility is questioned by the court and/or when an individual with a developmental disability diagnosis is ordered in LDH custody. DDS provides a written summary of evidence and testimony for individuals who appeal the denial of a developmental disability service.
- ⦿ Guardianship referrals for individuals with a developmental disability are submitted to OCDD State Office upon the recommendation of an interdisciplinary team and a licensed psychologist.

DEVELOPMENTAL DISABILITY WAIVER SERVICES

Medicaid home and community-based waiver programs allow people greater flexibility to choose where they want to live and to use services and supports that best suit their needs. Services provided must represent a least-restrictive treatment alternative. Each home and community-based waiver has specific service packages and eligibility requirements. Waiver opportunities are dependent upon funding and are also offered based on the individual's need and priority level from their Screening for Urgency of Need (SUN) through the Request for Services Registry.

In making waiver offers the following criteria will be considered:

- If the person is under the age of 21, they will receive a Children's Choice offer.
- If the person is 18 and no longer attending school, they will have the option to choose Children's Choice Waiver or Supports Waiver.
- Adults 21 and up, - will receive a supports waiver offer. The person will participate in needs-based assessment and person-centered planning to determine if a higher tiered waiver will be needed. Factors to be considered during the needs-based assessment and person-centered planning include the following:
 - Independence and/or whether the person could have unsupported time
 - Type and amount of support needed to complete activities of daily living around the home and in the community. Activities that will be considered include: dressing, bathing, grooming, mobility, managing money, transportation, making purchases, etc.
 - Use of both formal/informal supports (LT-PCS, EPSDT-PCS, other Medicaid/Private insurance services, natural/community supports, use of technology, etc.)

(Continued on next page)

DEVELOPMENTAL DISABILITY WAIVER TYPES

Children's Choice Waiver

- ⦿ Provides services in the home and in the community to individuals 0 through 20 years of age, who currently live at home with their families or who will leave an institution to return home.
- ⦿ This waiver provides an individualized support package with a maximum cost of \$16,410 per year and is designed for maximum flexibility.
- ⦿ Youth who reach the age of 18 and want to work may choose to transition to a Supports Waiver as long as they remain eligible for waiver services.
- ⦿ Youth who continue in the Children's Choice Waiver beyond age 18 will age out of Children's Choice Waiver when they reach their 21st birthday. They will transition to the most appropriate waiver that meets their needs as long as they remain eligible for waiver services.

Supports Waiver (SW)

- ⦿ Provides options and meaningful opportunities through vocational and community inclusion for individuals who are 18 years of age and older.

Residential Options Waiver (ROW)

- ⦿ Provides supports and services in the home and in the community.
- ⦿ It is a capped waiver where each person's individual annual budget is based upon his/her assessed support needs. Support needs are determined by an Inventory for Client and Agency Planning (ICAP) assessment.
- ⦿ This program is not intended to provide 24 hours a day of one to one support.

(Continued on next page)

DEVELOPMENTAL DISABILITY WAIVER TYPES

New Opportunities Waiver (NOW)

- ④ The mission of the NOW is to utilize the principles of self-determination to supplement the family and/or community supports while supporting dignity, quality of life, and security in the everyday lives of people while maintaining the Recipient in the community.
- ④ The NOW is only appropriate for those individuals whose health and welfare can be assured via an Individual Support Plan and for whom home and community-based waiver services represent a least restrictive treatment alternative. The NOW is intended to provide specific, activity focused services rather than continuous custodial care.

DEVELOPMENTAL DISABILITIES SERVICES

SERVICES PROVIDED TO INDIVIDUALS/FAMILIES BY PARISH

PARISH	Individual and Family Support	Flexible Family Funds*	PASRR [^]	Crisis+	Psychological Evaluations	Families Helping Families	Waiver
Livingston	44	35	6	2	3	4	265
St. Helena	6	2	0	1	0	1	24
St. Tammany	69	81	20	12	4	15	585
Tangipahoa	66	46	14	19	2	9	461
Washington	41	13	6	9	0	4	183
Total Florida Parishes	226	177	46	43	9	33	1,518
Total Other Parishes	0	0	0	0	0	0	0
Total All Parishes	226	177	46	43	9	33	1,518

Note: The total number served by developmental disabilities services is 2,084; however, 32 additional services were also provided to those same individuals and/or families as listed above.

**The number of individuals receiving Flexible Family Funds was 185 however, 8 of these clients also received another type of DDS service. +The number of individuals receiving Crisis services was 65; however, 22 also received another type of DDS service. ^The number of individuals receiving PASRR was 47; however, 1 also received another type of DDS service. #The number of individuals receiving Psychological Evaluations was 10; however, 1 also received another type of DDS service..*

DEVELOPMENTAL DISABILITIES SERVICES INDIVIDUALS WAITING FOR SERVICES

Type of Service	FY18
Individual and Family Support	6
Flexible Family Fund	571
Total	577

ICF-IID HOMES (COMMUNITY HOMES)

FPHSA MAKES REFERRALS AND APPROVES ADMISSIONS FOR COMMUNITY HOME PLACEMENT, KNOWN AS ICF-IID: INTERMEDIATE CARE FACILITY FOR INDIVIDUALS WITH INTELLECTUAL DISABILITIES. THERE IS A 98% OCCUPANCY RATE.

ICF-DD Services	# ICFDD Homes	# ICFDD Beds
Livingston	5	30
St. Helena	1	6
St. Tammany	17	84
Tangipahoa	40	266
Washington	4	24
All Parishes	67	410

DEVELOPMENTAL DISABILITIES SERVICES

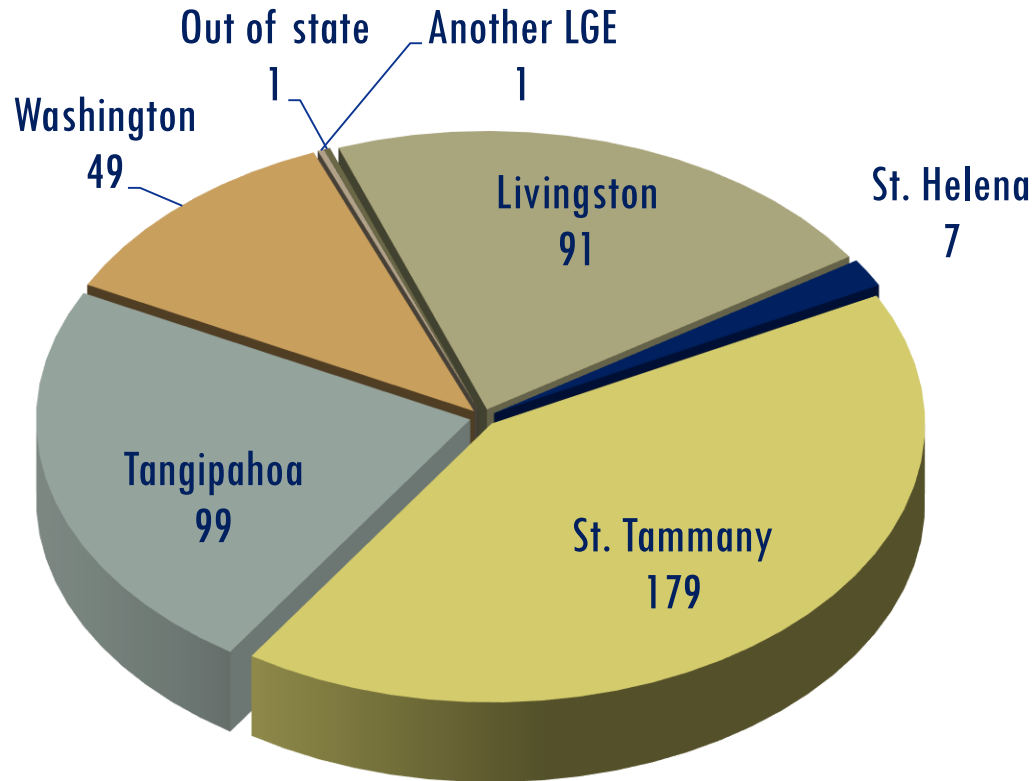
RESIDENTIAL

FPHSA clients placement search within FPHSA	110
Other LGE clients placement search within FPHSA	101
FPHSA clients statewide placement search	74
Placement for individuals living at home	31
Placement for individuals living at an ICF-IID	35
Certifications	66

RESIDENCE PRIOR TO PLACEMENT CERTIFICATION

Placement for individuals living at home	31
Placement for individuals living at an ICF-IID	35

DEVELOPMENTAL DISABILITIES SERVICES ELIGIBILITY DETERMINATIONS BY PARISH



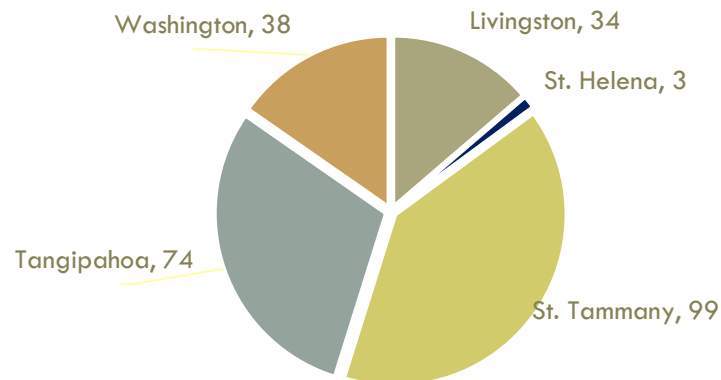
*Eligibility determinations represent the number of people who completed the eligibility process. It does not include Systems Entry Closures.

DEVELOPMENTAL DISABILITIES SERVICES

EARLYSTEPS REFERRALS

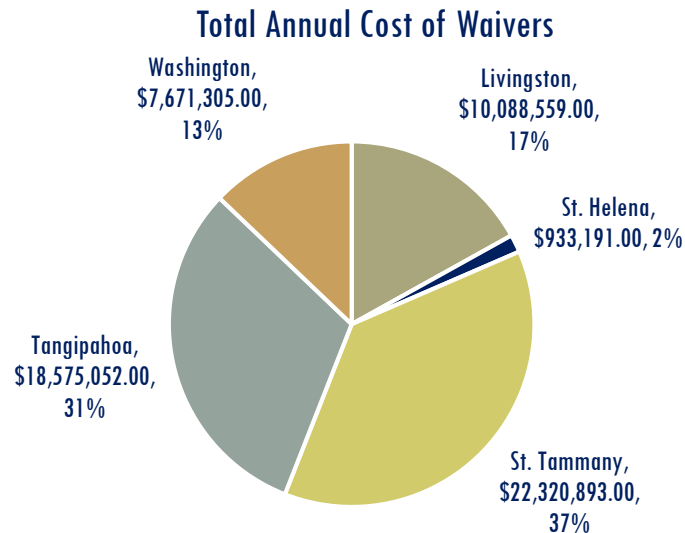
EarlySteps	Total EarlySteps Referrals
Livingston	34
St. Helena	3
St. Tammany	99
Tangipahoa	74
Washington	38
All Parishes	248

Total EarlySteps Referrals



DEVELOPMENTAL DISABILITIES SERVICES WAIVER SERVICES*

Waiver Services	Children's Choice Total	CC Cost	NOW Total	NOW Cost	ROW Total	ROW Cost	Supports Waiver Total	SW Cost	Total Cost of Waivers
Livingston	63	\$592,263.00	178	\$9,256,000.00	2	\$58,400.00	26	\$181,896.00	\$10,088,559.00
St. Helena	3	\$28,203.00	17	\$884,000.00	0	\$0.00	3	\$20,988.00	\$933,191.00
St. Tammany	117	\$1,099,917.00	400	\$20,800,000.00	1	\$29,200.00	56	\$391,776.00	\$22,320,893.00
Tangipahoa	60	\$564,060.00	336	\$17,472,000.00	6	\$175,200.00	52	\$363,792.00	\$18,575,052.00
Washington	17	\$159,817.00	139	\$7,228,000.00	3	\$87,600.00	28	\$195,888.00	\$7,671,305.00
All Parishes	260	\$2,444,260.00	1070	\$55,640,000.00	12	\$350,400.00	165	\$1,154,340.00	\$59,589,000.00



DEVELOPMENTAL DISABILITIES SERVICES CONTRACTS

Contractor	Service Provided	FY 2018 Expended	FY 2018 Revenue
Amy Meredith, Psy.D., LLC	Psychological services	\$5,100.00	
Bianchini-Neal, LLC	Psychological services	\$1,400.00	
Louisiana Dept of Health/Bureau of Healthcare Financing	Reimbursement for the Maintenance of the Pre-admission Screening Resident Review (PASRR) Process: Interagency Transfer (IAT)		\$2,238.00
Northshore Families Helping Families	Family Support	\$58,500.00	
Options, Inc.	Family Support	\$39,975.04	
Pontchartrain Psychological Resources	Psychological services	\$3,300.00	
Flexible Family Funds (Cash Subsidy)	Monthly Stipend through LINCCA; contract with individuals	\$517,548.00	
Individual Family Supports	Family Support through LINCCA; contracts with individuals	\$396,755.20	
	TOTAL	\$1,022,578.24	\$2,238.00

DEVELOPMENTAL DISABILITIES SERVICES

OUTREACH THROUGH WORKSHOPS, PRESENTATIONS AND TRAININGS (NORTHSHORE FAMILIES HELPING FAMILIES)

Month	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total
People / Families Served	651	561	775	506	999	600	2,112	1,548	94	305	36	8	8,195

The Executive Administration of Florida Parishes Human Services Authority supplies the necessary supports to the program areas of Addictive Disorders Services (ADS), Developmental Disabilities Services (DDS), Mental Health Services (MHS), and Permanent Supportive Housing Services (PSHS). The department is in charge of overseeing the budget, billing, contracting, and purchasing processes, ensuring that the agency optimizes tax-payer dollars; developing, implementing, and monitoring agency compliance with policies and procedures modeled after state and national best-practices; assessing staff training needs and fostering workforce development by connecting employees with appropriate training opportunities; reducing or eliminating inefficiencies by analyzing and improving agency processes; keeping pace with the rest of the state by early adoption of technological improvements; maintaining facility maintenance; and ensuring agency adherence to state and federal regulations.

EXECUTIVE ADMINISTRATION



EXECUTIVE ADMINISTRATION DIRECT OPERATIONAL SERVICES

- **Billing**
- **Budget**
- **Contracts**
- **Emergency Preparedness**
- **Human Resources**
- **Information Technology**
- **Internal Auditing**
- **Property Management**
- **Purchasing**
- **Risk Management & Safety**
- **Program Development**

EXECUTIVE ADMINISTRATION CONTRACTS/LEASES

Contractor	Service Provided	FY 2018 Expended
Audubon Village Investments, LLC	Leased Space for Denham Springs Site (1800 sq ft)	\$19,140.00
Joanne Henig, J.D.	Legal Services	\$6,756.75
The Edson Group, LP	Leased Space for Hammond Site (27,950 sq ft)	\$351,331.00
St. Tammany Parish Government	Leased Space for Mandeville Residential Site (32,045 sq ft)	\$262,020.00
	TOTAL	\$639,247.75

EXECUTIVE ADMINISTRATION MEMORANDA OF UNDERSTANDING (MOU) AND OTHER AGREEMENTS

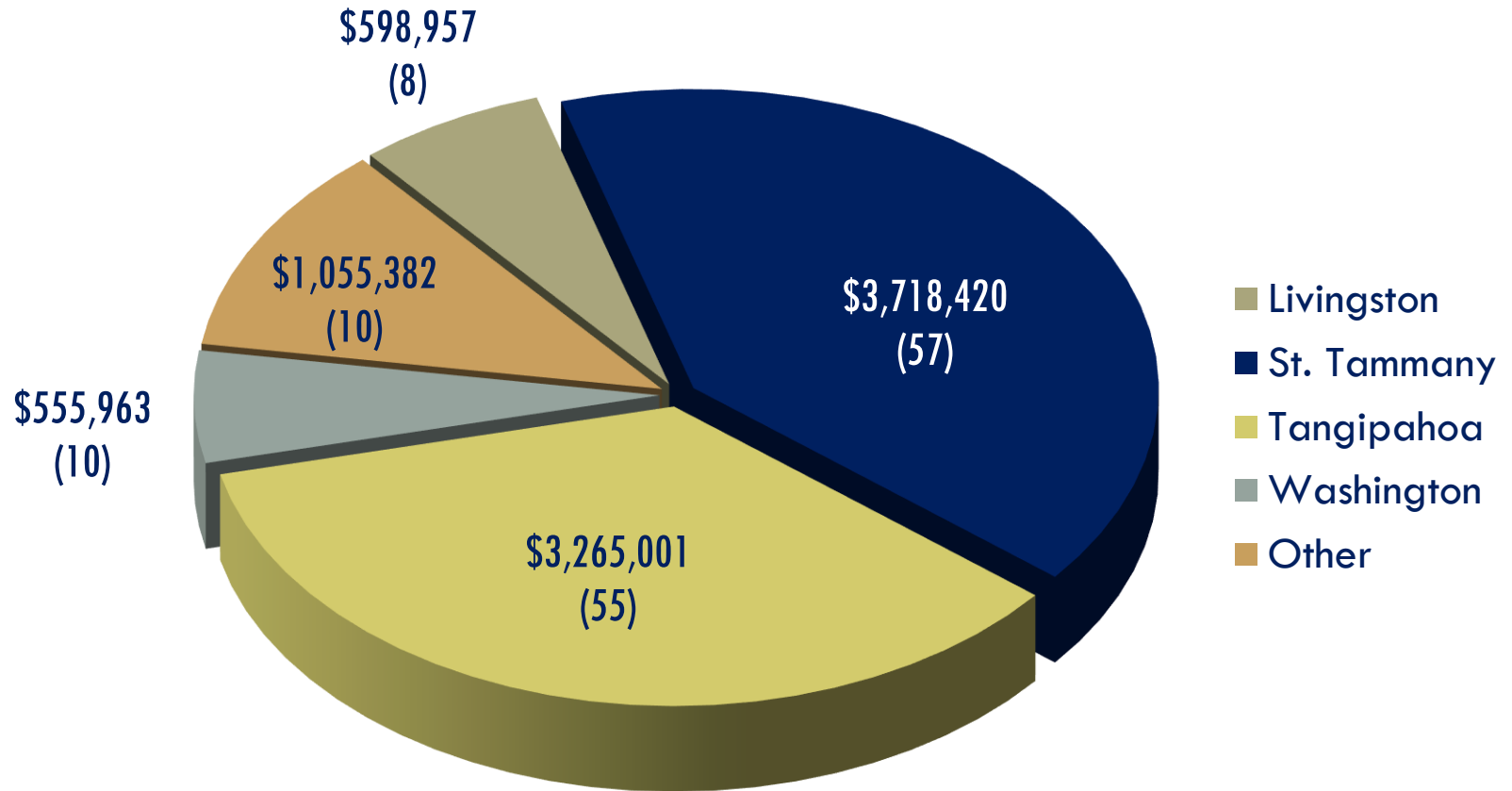
Affiliation/Organization	Description
Louisiana Department of Health	Required by Legislation
LDH- Office of Public Health-Region 9	MOU establishing relationship and to facilitate referral and services for appropriate clients of each agency
Livingston Parish Council	MOU to work collaboratively to provide delivery of telehealth services to inmates of Livingston Parish
NEES Healthcare NFP D/B/A Northlake Behavioral Health System	MOU to delineate services/supplies for residential treatment programs
Northwestern State University	Clinical or practicum or internship education
Division of Administration through the Office of Facility Planning and Control	ICEA for hazardous material abatement remediations at the Bogalusa Behavioral Health Clinic that flooded
Planned Parenthood Gulf Coast, Inc.	MOU with FPMSA's Residential Treatment Services to provide sexual health education and other agreed services
St. Tammany Parish Government	MOU for STAR transit for St. Tammany Parish
Tangipahoa Parish Government	MOU to use space at the Tangipahoa Parish Health unit in Amite for behavioral health outreach services
William Carey University College Osteopathic Medicine (WCUCOM)	Clinical or practicum or internship education



YEAR-END BUDGET REPORT

FY 2018

FPHSA EMPLOYEE SALARIES BY PARISH OF RESIDENCE

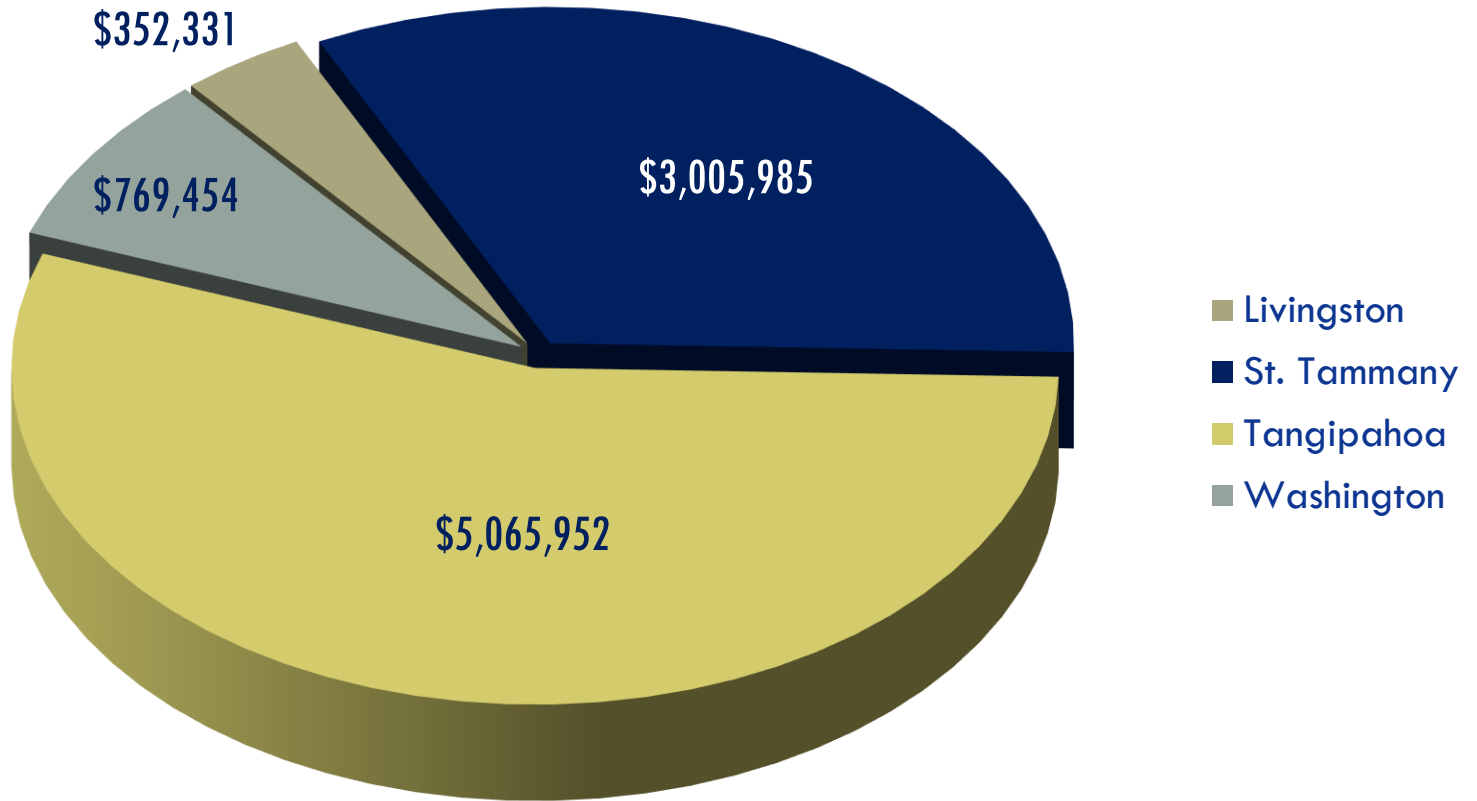


TOTAL SALARIES: \$9,193,723

Source: LaGov HCM

Note: Salaries do not include related benefits.

FPHSA EMPLOYEE SALARIES BY PARISH EMPLOYED



TOTAL SALARIES: \$9,193,723

Source: LaGov HCM

Note: Salaries do not include related benefits.

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2018: YEAR-END REPORT

SUMMARY OF REVENUE

Means of Financing	Sub-Category	FY 2018 Budget	FYE Expenditures	FYE Balance
State Funds	State General Fund	\$ 11,346,084	\$ 11,346,084	\$ -
	Sub-Total	\$ 11,346,084	\$ 11,346,084	\$ -
Interagency Transfers	LDH/OCDD	\$ -	\$ 42,863	\$ (42,863)
	LDH/OBH/MH	\$ 386,814	\$ 377,879	\$ 8,935
	LDH/OBH/AD	\$ 4,486,314	\$ 4,173,421	\$ 312,893
	LDH/MVA/BHS (PASRR)	\$ 10,000	\$ 2,238	\$ 7,762
	LDH/OAAS (CDBG)	\$ 152,695	\$ 55,333	\$ 97,362
	DPS&C (DOC)	\$ 25,000	\$ -	\$ 25,000
	WFC/LRS-SUPPORTED EMPL	\$ -	\$ 1,500	\$ (1,500)
	**TITLE 19 (ESCROW IN/OUT)	\$ -	\$ 54,900	\$ (54,900)
	MISC	\$ -	\$ 98,643	\$ (98,643)
	Sub-Total	\$ 5,060,823	\$ 4,806,777	\$ 254,046
Self-Generated	Patient Fees	\$ 24,788	\$ 44,042	\$ (19,254)
	Medicare Title 18	\$ 70,000	\$ 139,050	\$ (69,050)
	Federal Prob & Parole	\$ 21,500	\$ 42,515	\$ (21,015)
	Medicaid Title 19 (MCO)	\$ 1,850,000	\$ 3,695,825	\$ (1,845,825)
	Copies/Misc	\$ 8,000	\$ 10,060	\$ (2,060)
	22nd Judicial District	\$ 280,000	\$ 292,866	\$ (12,866)
	Transfer to Escrow	\$ -	\$ (1,970,070)	\$ 1,970,070
	Sub-Total	\$ 2,254,288	\$ 2,254,288	\$ -
Total		\$ 18,661,195	\$ 18,407,149	\$ 254,046

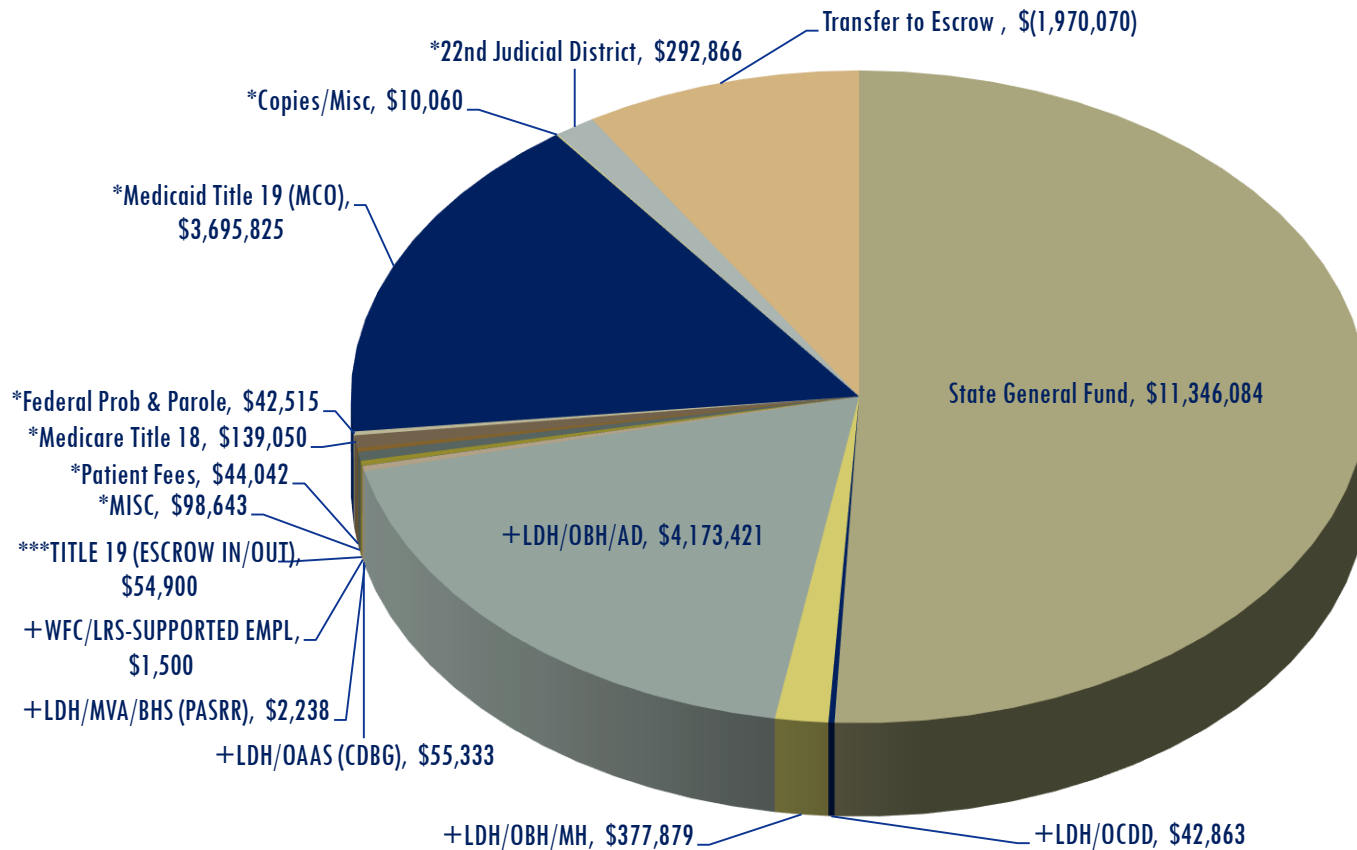
**Escrow funds in the amount of \$54,900 transferred into IAT for agency deficit, with a remaining available cash of \$293 pooled to LDH

NOTE: Escrow balance \$1,430,874 + \$1,970,070 FY-18 overcollection of Self-Gen transferred to escrow = Total FY-19 beginning Escrow balance \$3,400,944

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2018: YEAR-END REPORT

TOTAL REVENUE BY MEANS OF FINANCING



*Self-Generated Revenue

+IAT (Inter-agency Transfer) Revenue from State Agencies

Sources: Integrated Statewide Information System (ISIS) Bundles Reports and FPHSA Fiscal Reports

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2018: YEAR-END REPORT

SUMMARY BY EXPENDITURE CATEGORY

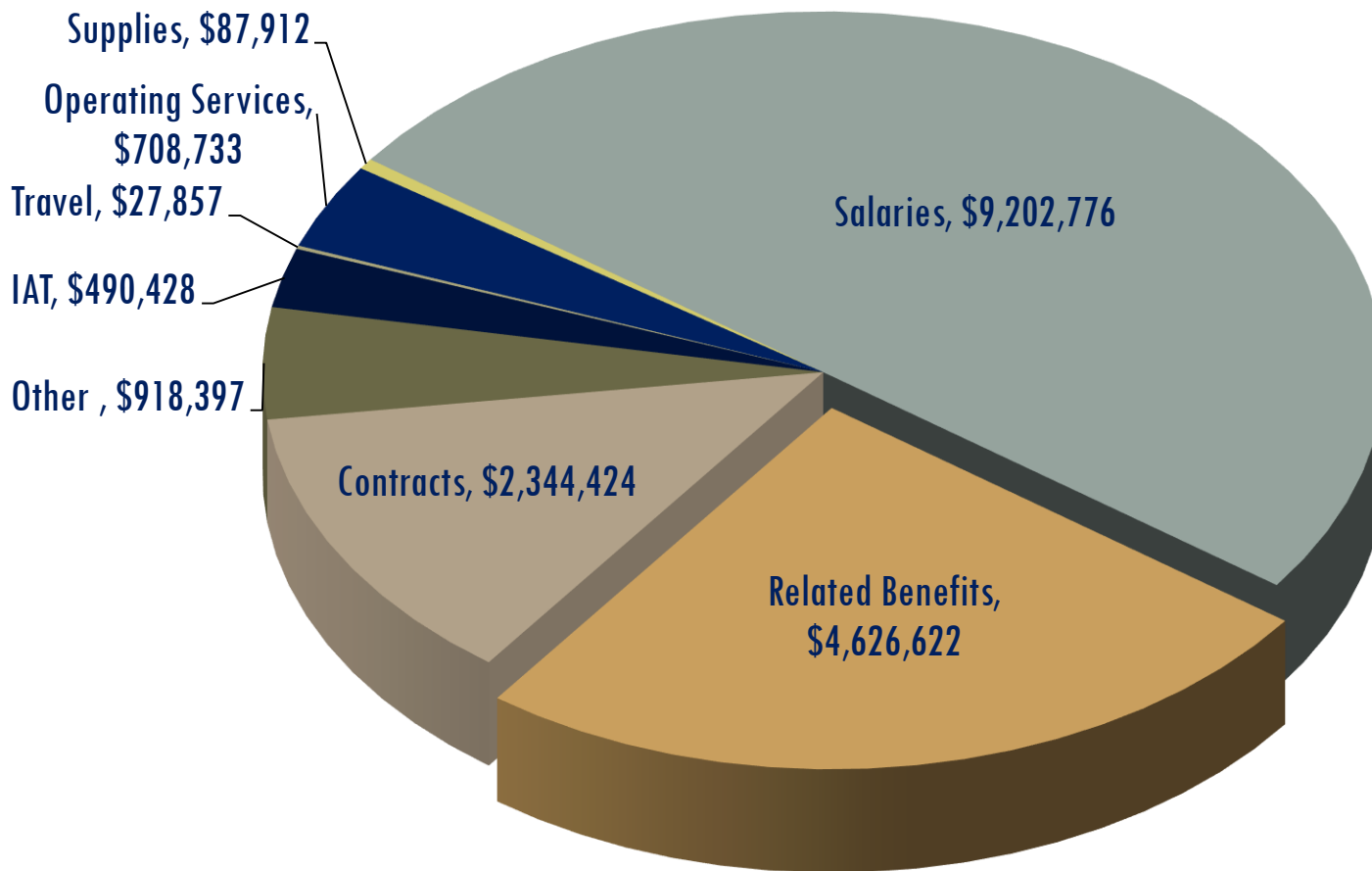
Category	Sub-Category	FY 2018 Budget	FYE Expenditures	FYE Balance
Operating Services	Travel	\$ 31,260	\$ 27,857	\$ 3,403
	Operating Services	\$ 736,311	\$ 708,733	\$ 27,578
	Supplies	\$ 87,995	\$ 87,912	\$ 83
	Sub-Total	\$ 855,566	\$ 824,502	\$ 31,064
Other Charges	Salaries	\$ 9,565,767	\$ 9,202,776	\$ 362,991
	Related Benefits	\$ 4,851,234	\$ 4,626,622	\$ 224,612
	Contracts	\$ 2,457,711	\$ 2,344,424	\$ 113,287
	Other	\$ 439,616	\$ 918,397	\$ (478,781)
	IAT	\$ 491,301	\$ 490,428	\$ 873
	Sub-Total	\$ 17,805,629	\$ 17,582,647	\$ 222,982
Capital Outlay	Acquisitions	\$ -	\$ -	\$ -
	Major Repairs	\$ -	\$ -	\$ -
	Sub-Total	\$ -	\$ -	\$ -
Total		\$ 18,661,195	\$ 18,407,149	\$ 254,046

FY -18 Escrow funds expended = \$538.32

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2018: YEAR-END REPORT

TOTAL EXPENDITURES BY EXPENDITURE SUB-CATEGORY

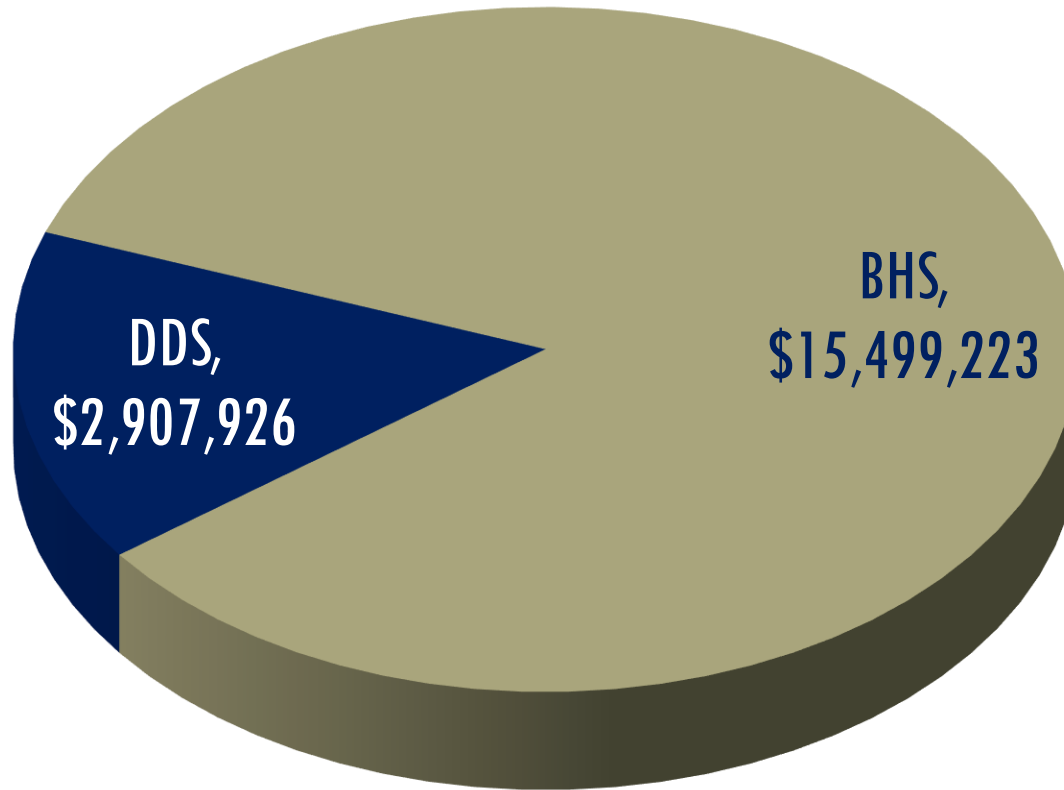


Sources: Integrated Statewide Information System (ISIS) Bundles Reports and FPHSA Fiscal Reports

FPHSA BUDGET ANALYSIS

FISCAL YEAR 2018: YEAR-END REPORT

EXPENDITURES BY TYPE OF SERVICE



TOTAL EXPENDITURES: \$17.8 M

Sources: Integrated Statewide Information System (ISIS) Bundles Reports, LaPas, and FPHSA internal tracking spreadsheets

FPHSA COMMUNITY EVENT PARTICIPATION

Event	Location	Date
Tangipahoa Community Health Center Health Fair	Hammond, LA	7/21/2017
System Entry Training	Hammond, LA	9/18/2017
2017 AAIDD LA Annual Meeting and Conference	Alexandria, LA	9/20/2017
HR 211- Disability Services Sustainability Committee	Baton Rouge, LA	9/21/2017
QSC FFF training	Covington, LA	10/16/2017
ESL FFF training	Covington, LA	10/23/2017
FPHSA presented to Northlake Behavioral Health	Mandeville, LA	11/2/2017
Camellia Fall Festival	Goodyear Park, Bogalusa, LA	11/3/2017
Parent's Meeting	Bogalusa Head Start, Bogalusa, LA	11/8/2017
STR provider collaborative meeting	MHSA	12/15/2017
Terrell Conference	SELU, Hammond, LA	1/10/2018
Livingston Winter Wonderland Parent Outreach Event	Livingston, LA	1/11/2018
Choices/ FPHSA collaboration	Choices of La	1/23/2018
Annual Family Information Fair St. Tammany Parish	Covington, LA	1/23/2018
Meeting	Covington Behavioral Health, Covington, LA	1/29/2018
Meeting	Beacon Behavioral Health, Slidell, LA	2/14/2018
LA higher education coalition	Hammond, LA	2/26/2018
Washington Parish Coalition	Bogalusa, LA	2/27/2018
Tangipahoa social service coalition	Hammond, LA	3/2/2018

Continued on the next page

FPHSA COMMUNITY EVENT PARTICIPATION

Event	Location	Date
St. Helena Health Community Coalition	Greensburg, LA	3/6/2018
Operation Angels meeting	Covington, LA	3/7/2018
COAP meeting	Mandeville, LA	3/9/2018
SELU substance abuse counseling meeting	Hammond, LA	3/12/2018
Narcan Nasal Spray Training	Hammond, LA	3/20/2018
SELU class presentation	Hammond, LA	3/21/2018
Healthier Bogalusa Community Forum	Bogalusa, LA	3/22/2018
Star Fitness meeting	Covington, LA	3/23/2018
Washington Parish Coalition	Bogalusa, LA	3/27/2018
National Opioid and Prescription drug abuse conference	Atlanta, GA	04/02-04/05/18
FPHSA presented to Choices Coordinatred Care Solutions	Hammond, LA	4/6/2018
OCDD Family Regional Meeting	Covington, LA	4/9/2018
CAAT meeting	Covington, LA	4/11/2018
Women Helping Women	Mandeville, LA	4/12/2018
Opioid Training Summit	Hammond, LA	4/18/2018
Franklinton High School education fair	Franklinton, LA	4/19/2018
Hammond Head Start 7th Annual Community Health Fair	Hammond, LA	4/20/2018
Early Steps Transitioni Workshop - Franklinton	Franklinton, LA	4/23/2018
AAIDD Spring Workshop	Pineville, LA	4/24/2018

Continued on the next page

FPHSA COMMUNITY EVENT PARTICIPATION

Event	Location	Date
Evidence Based Practice Conference	New Orleans, LA	04/25-27/18
Southeast Louisiana Resource Information Workshop	Hammond, LA	4/26/2018
Tangipahoa Social Service Coalition	Hammond, LA	5/4/2018
NFHF presents FPHSA Who They are and What Do They Do?	Hammond, LA	5/17/2018
Mary Queen of Peace presentation	Mandeville, LA	5/22/2018
Criminal Justice Report and Reinvestment Forum	Covington, LA	5/24/2018
Food Bank Presentation	Covington, LA	5/25/2018
Opioid Epidemic Summit	African American Heritage Museum, Hammond, LA	5/31/2018
NFHF presents FPHSA Who They are and What Do They Do?	Hammond, LA	6/14/2018
The Grove Meeting	Baton Rouge, LA	6/21/2018

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